Access Key

Guided School Visit

Updated July 2017

eureka skydeck

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V1.0

Guidelines

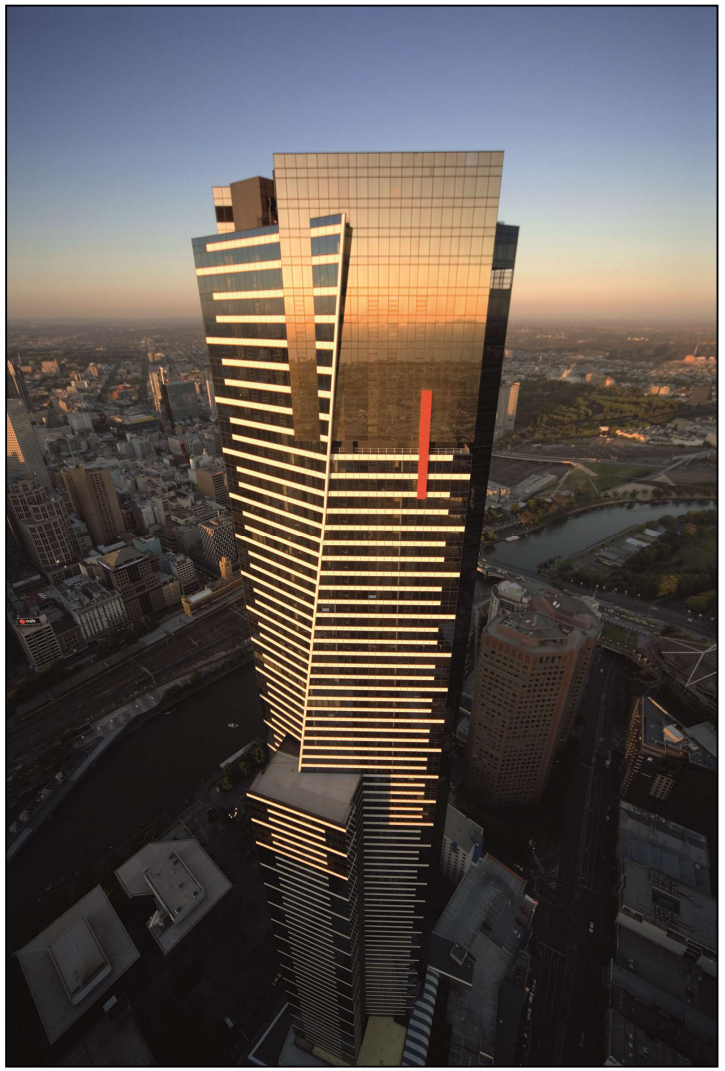
Thank you for choosing to use an Access Key for Eureka Skydeck.

For your Access Key to be successful we recommend you follow these guidelines:

- Access Keys preferably to be attained two weeks in advance of visit
- Access Keys to be read calmly and confidently in an environment free of distractions
- A Professional is to read to the Access Key with the student as often as required, to ensure the student understands the Access Key
- Help the student comprehend the key points of the Access Key, consistently monitoring for level of understanding
- If using the Access Key as a reflective tool, enjoy the pivotal link between experience and recall after the visit has taken place
- Once the visit has taken place, revisit the Access Key to celebrate success

Did you know?

- The Eureka Tower stands 297 metres above the streets of Melbourne
- Lifts travel at 9 metres per second and it takes 38 seconds to reach the Skydeck on level 88
- Eureka Skydeck staff wear black uniforms with chequered shirts
- Open daily 10am - 10pm
  (Christmas Day & New Year's Eve 10am - 5.30pm)
- Eureka Skydeck offers school education & excursion programs as well as easily downloadable education resources
- The Edge extends 3 metres from Eureka Tower's 88th floor and suspends you nearly 300 meters over Melbourne in a glass cube. This is an optional experience
- VERTIGO is a specially constructed green screen which gives guests the illusion of falling off the top of the building.
  This is an optional experience



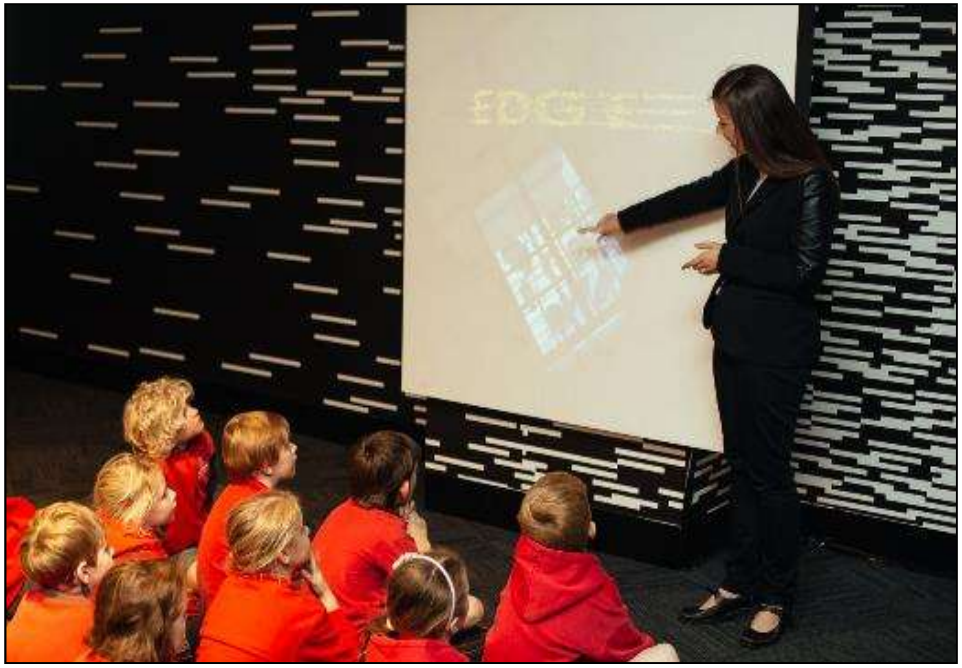
Guided Visit

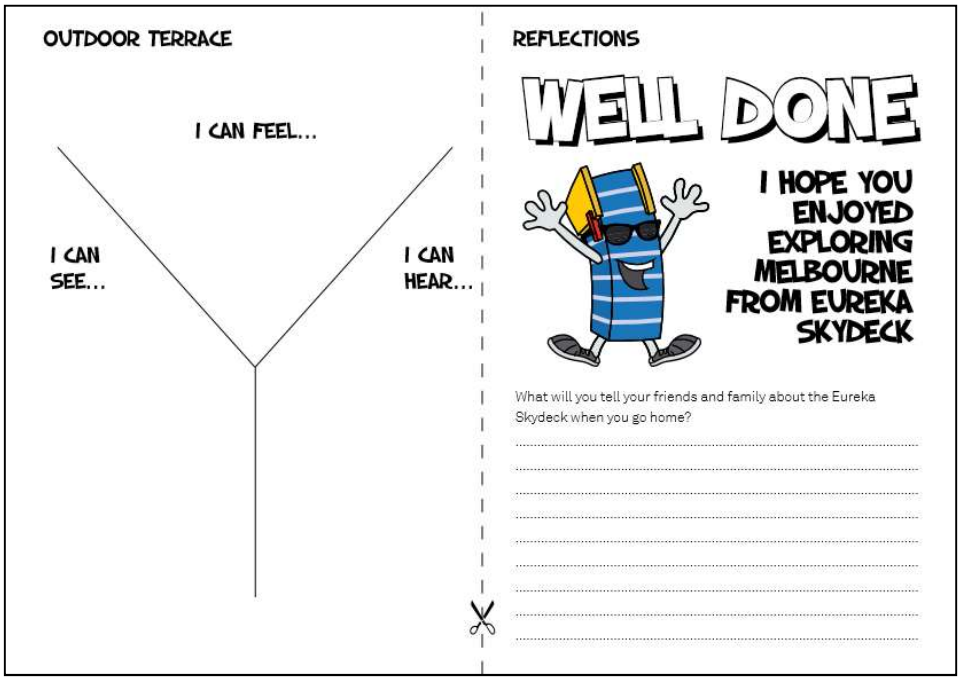
On arrival, students wait outside while a teacher collects the tickets.

Next, students enter through the main door. The entrance has glass automated doors.

Guided Visit

Next, students will sit on the floor, listen to a Eureka Skydeck teacher and watch a short movie.
A Eureka Skydeck teacher will explain an activity.
Students may go into small groups to complete the activity once on level 88.





A reminder to all students: inside voices to be used and walking only

Sensory Guide

Sounds:
- People
- Movie sounds

Sights:
- People
- Signs
- Bright/flashing lights
- Screens

Lining Up For The Lift

Then, security staff direct students to line up for the lift.

Students must be with a teacher/parent/carer in the lift.
A reminder to all students: inside voices to be used and walking only.

Sensory Guide

Sounds:
- People
- Wind/weather

Sights:
- People
- Bright lights
- Signs
- Screens

Ground Level Student Comfort

There are toilets available on this level.

They are located before the lift line up area.

Look for these yellow and black signs.

There are also more toilets available on the Skydeck.

Please ask a teacher/parent/carer to use the toilet.

Sensory Guide

Sounds:
- People
- Toilet flushing
- Water running
- Hand dryers

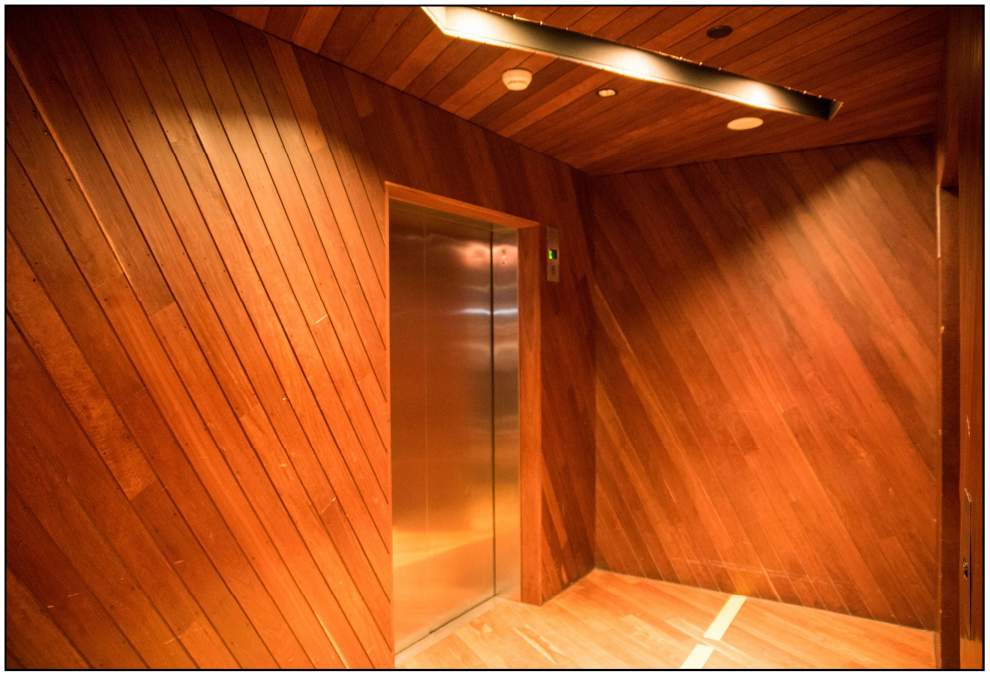
Sights:
- People
- Signs
- Mirrors

Smells:
- People
- Toileting smells
- Disinfectants

The Lift

In the lift, students will hear the sound of a recorded voice through a speaker.

Ears may bubble as the lift goes up. Swallow, yawn or open mouth to feel better.



Sensory Guide

Movement:
- Weightless feeling
- Shared personal space
- Swaying

Sounds:
- People
- Recorded voice
- Lift moving
- Wind/weather

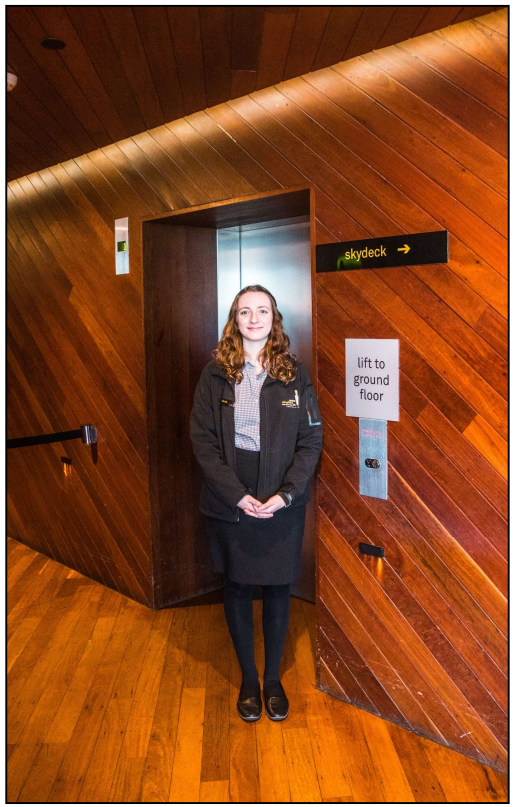
Sights:
- People
- Lift buttons
- Mirrors

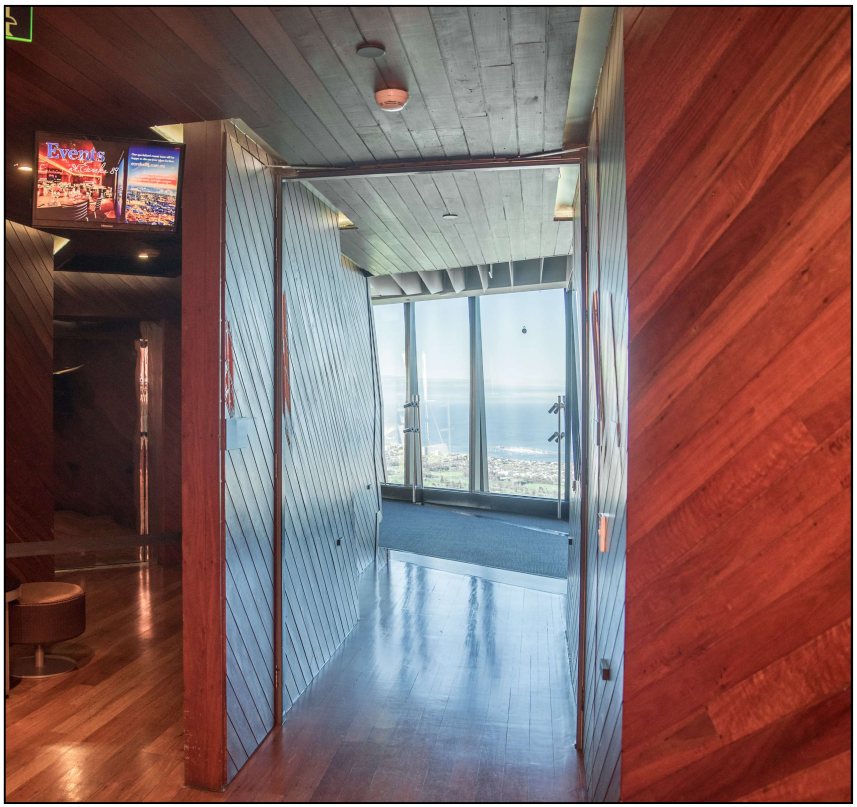
Smells:
- People

Arrival to The Skydeck

Staff greet students upon arrival to the Skydeck. Take a moment to control balance before following the sign to the Skydeck.

Enter the Skydeck through the hallway.





Sensory Guide

Movement:
- Balance

Sounds:
- People
- Recorded iconic Melbourne sounds

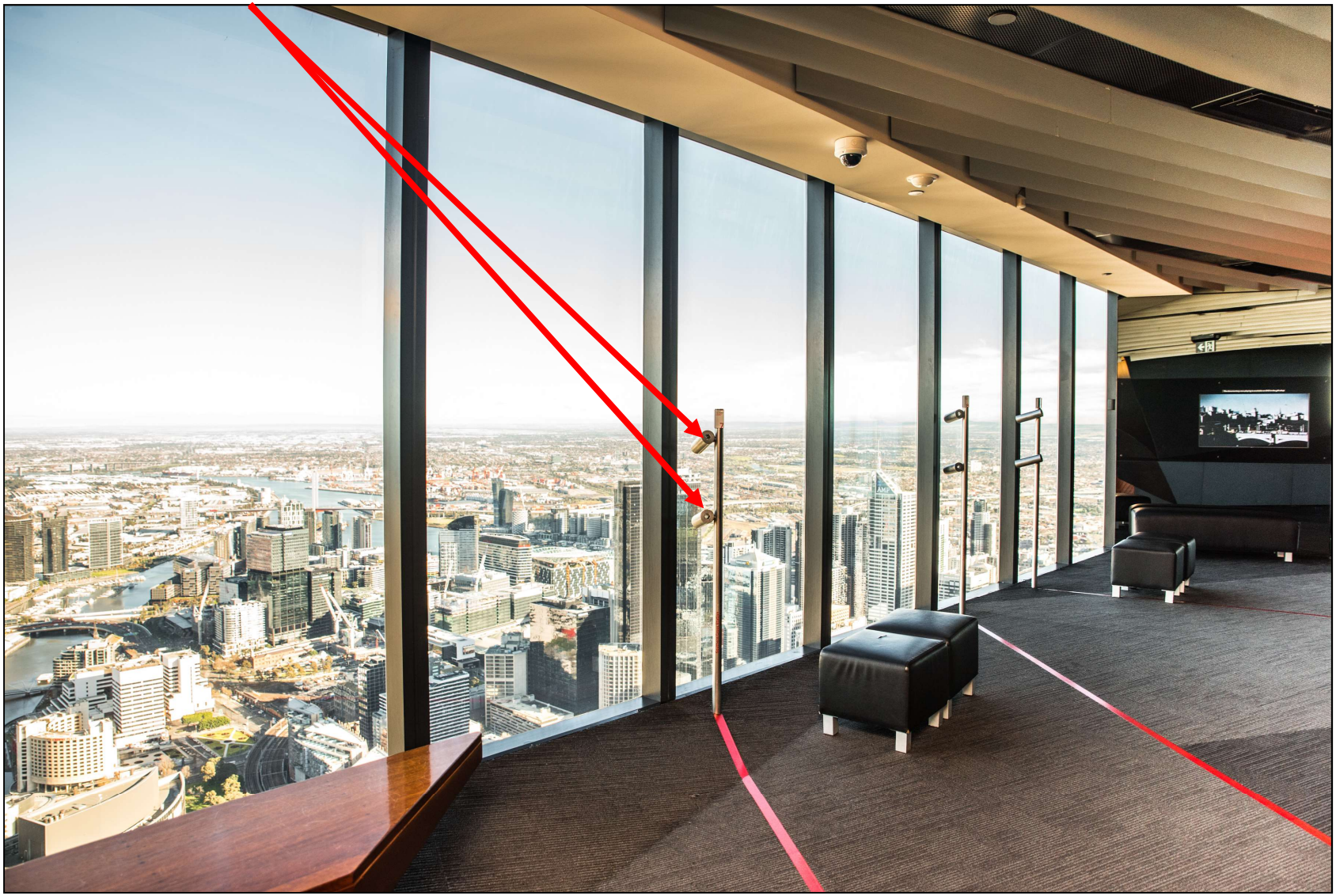
Sights:
- People
- Views
- Bright lights/sun
- Signs

The Skydeck

Eureka Skydeck offers large open spaces for students to enjoy the floor-to-ceiling, 360-degree views.
If feeling unwell, tell a teacher/adult then look into the horizon or stand against a wall.

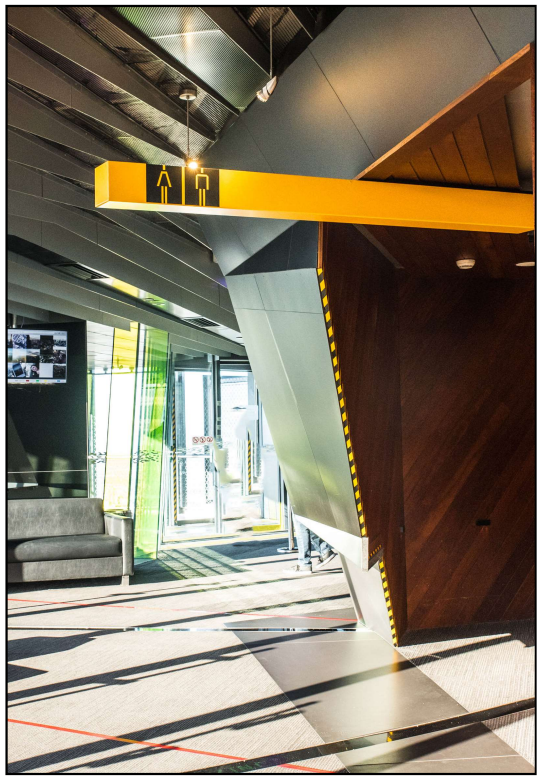
The Skydeck

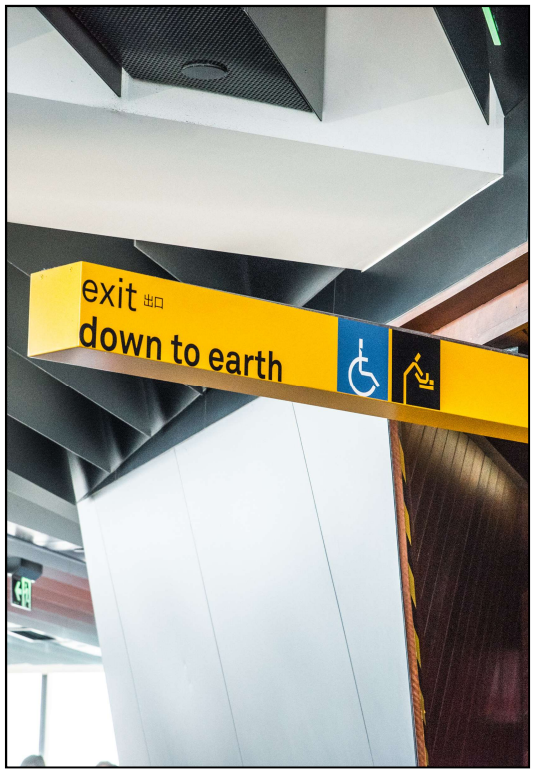
There are several seating options available and a kiosk for refreshments.
There are 30 viewfinders around the Skydeck.
Some viewfinders have viewers at different heights.

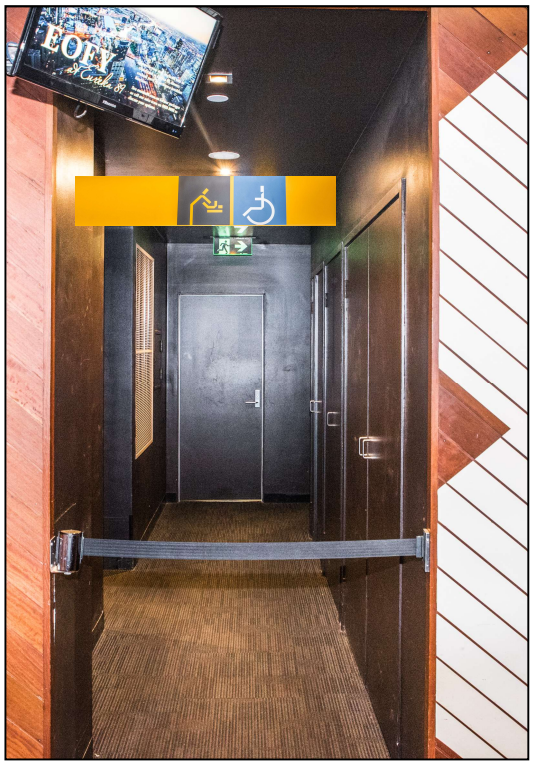


The Skydeck Student Comfort

Toilets are located on this level. Look for these yellow and black signs.
If using the accessible toilet, please ask a staff member to assist in removing the barrier.







Please ask a teacher/parent/carer to use the toilet.

Sensory Guide

Sounds:
- People
- Toilet flushing
- Water running
- Hand dryers

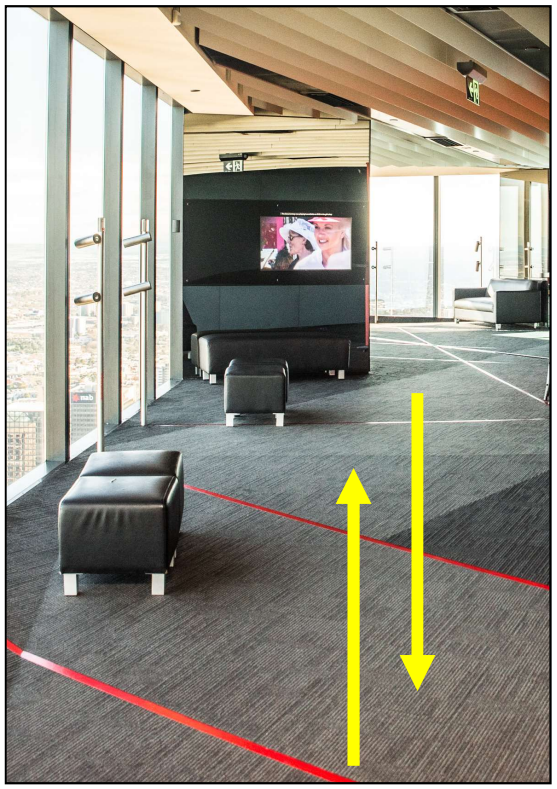
Sights:
- People
- Signs
- Mirrors

Smells:
- People
- Toileting smells
- Disinfectants

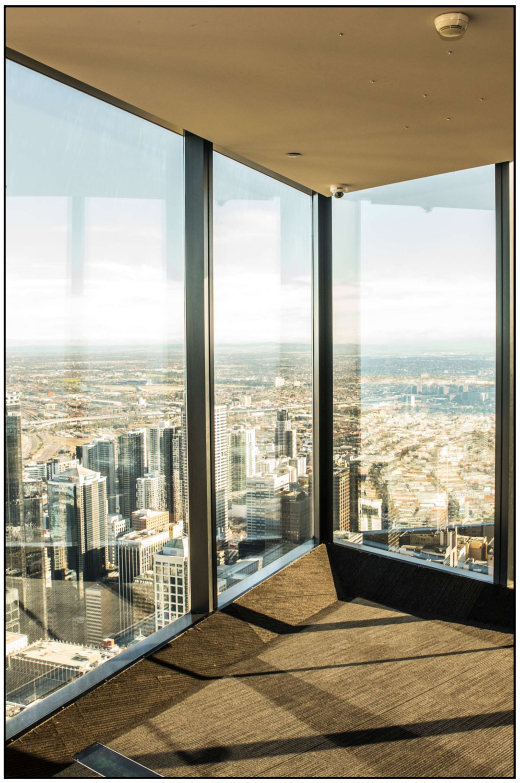
Sensory Awareness

Flooring features signage and red lines.
It is ok to walk on these.

In some areas, the floor slightly slopes up and down.



Close to the windows, the floors slope up.



Sensory Guide

Movement:
- Depth perception
- Balance
- Uneven surfaces

Sounds:
- People
- Recorded iconic Melbourne sounds

Sights:
- People
- Bright lights/sun
- Signs
- Screens
- The view

The Terrace

To step outside to the Terrace, there are two glass automated doors.
Wait for the green light then press the button to open a glass automated door.
Students can see ‘The Edge’ in action from the Terrace.

Sensory Guide

Movement:
- Balance
- Wind
- Vertigo

Sounds:
- People
- Automatic doors
- Traffic
- City sounds
- Wind/weather

Sights:
- People
- Bright lights/sun
- View

Leaving Eureka Skydeck

Follow the ‘down to earth’ sign to the lift. Next, staff will direct students into the lift to the ground floor.

On the ground floor, students exit through the glass automated door leading to the gift shop.

Students must be with a teacher/parent/carer in the lift.
A reminder to all students: inside voices to be used and walking only.

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