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Thank you for choosing to use an Access Key for ArtVo.

For your Access Key to be successful we recommend you follow these guidelines:

➢ Access Keys preferably to be obtained two weeks in advance of visit
➢ Access Keys to be read calmly and confidently in an environment free of distractions
➢ An adult/carer is to read the Access Key with the 'participant' as often as required, to ensure the participant understands the Access Key
➢ Help the 'participant' comprehend the key points of the Access Key, consistently monitoring for level of understanding
➢ If using the Access Key as a reflective tool, enjoy the pivotal link between experience and recall after the visit has taken place
➢ Once the visit has taken place, revisit the Access Key to celebrate success
➢ Safety information is located on page 22

For any enquiries on Access Keys, please contact AccessAbilityAustralia at info@accessabilityaustralia.com or go to www.accessabilityaustralia.com
## Communication Board

Take your ArtVo Communication Board with you to ensure confident communication

<table>
<thead>
<tr>
<th>How much?</th>
<th>Tickets</th>
<th>Accessible Toilet</th>
<th>Toilet</th>
<th>Stairs</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="How much?" /></td>
<td><img src="image" alt="Tickets" /></td>
<td><img src="image" alt="Accessible Toilet" /></td>
<td><img src="image" alt="Toilet" /></td>
<td><img src="image" alt="Stairs" /></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Escalator</th>
<th>Lift</th>
<th>I need help</th>
<th>Shop / Cafe</th>
<th>Quiet Place</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Escalator" /></td>
<td><img src="image" alt="Lift" /></td>
<td><img src="image" alt="I need help" /></td>
<td><img src="image" alt="Shop / Cafe" /></td>
<td><img src="image" alt="Quiet Place" /></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Yes / No Question</th>
<th>Phone</th>
<th>No</th>
<th>Yes</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Yes / No Question" /></td>
<td><img src="image" alt="Phone" /></td>
<td><img src="image" alt="No" /></td>
<td><img src="image" alt="Yes" /></td>
<td><img src="image" alt="Time" /></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Recharge Station</th>
<th>First Aid</th>
<th>Write It Down</th>
<th>Something Is Wrong</th>
<th>Taxi</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Recharge Station" /></td>
<td><img src="image" alt="First Aid" /></td>
<td><img src="image" alt="Write It Down" /></td>
<td><img src="image" alt="Something Is Wrong" /></td>
<td><img src="image" alt="Taxi" /></td>
</tr>
</tbody>
</table>

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Did You Know?

- There are over 100 3D, reality-defying artworks
- ArtVo has an app, available on the App store, that assists you in posing with each artwork
- The ArtVo app has an augmented-reality feature which animates particular artworks to make them look like they are moving
- A camera or smartphone is required (bring your own)
- White and yellow gallery lighting throughout provides an artistic viewpoint for capturing photos without the use of a flash
- There is no food or drinks allowed in ArtVo (water in sealed bottles only)
- Visitors are encouraged to touch and interact with the artworks, photographing themselves and becoming part of the art
- For best photo results, it is recommended visitors alter body positions and transfer on and off the floor for some exhibits
- Overhead TV screens feature in each exhibit providing tips on how to best pose and interact with the artwork
- There are staff available in different areas of ArtVo to assist
- Pass outs are available if visitors would like to leave and return later
- Visitors are requested to respect personal space of others
Getting There

ArtVo is conveniently located 5 minutes from the Central Business District at The District, Docklands. It is easily accessible by public transport.

How to get there
Artvo Visit

Public Transport Options
Public Transport Victoria
West car park level 1 is the most convenient place to park for ArtVo. This car park is open 24 hours, 7 days a week. Lifts are available within The District Docklands. Enter from Footscray Road, Docklands Drive or Pearl River Road, Docklands. Accessible parking is available.
Bus Parking

Bus parking is available on Pearl River Road.
Parking extends from Docklands Drive to the commencement of the West car park.
Bus parking is available on The District Docklands side of the road ONLY.
There is a 2 hour time limit for bus parking in this area.
Booking Online

Booking online is easy on ArtVo’s website

For individual bookings:
  Online Bookings

1. Select  
2. Purchase  
3. Check Email  
4. Visit and Scan

For group bookings:
  Email
Amenities

It is recommended that visitors use amenities before entering ArtVo as there are no toilets in the gallery. Pass outs are available if visitors would like to leave and return later.

Sensory Guide

Sounds: People
Toilets flushing
Water running
Hand dryers

Sights: People
Mirror/reflection
Signs
Bright lights

Smells: Disinfectants
Toilet smells
People
Visitors enter ArtVo through an open set of double glass accessible doors.

Queue bollards are situated in the entrance to assist with orderly lines. Bollards can be removed to allow for accessibility.

Visitors proceed to reception through another set of open glass doors.

**Sensory Guide**

- **Feel:**
  - Heaters
  - Shared personal space

- **Sounds:**
  - People
  - Phones

- **Sights:**
  - People
  - Sunlight
  - Bright lights
  - Signs
Reception

Individual Visit

Reception staff will greet visitors upon arrival.

Tickets can be purchased with cash or eftpos.

If visitors have prepaid tickets, please show tickets at reception.

If a cloakroom is required, speak to reception staff for assistance.

Sensory Guide

Feel:
- Heaters
- Shared personal space

Sounds:
- People
- Register
- Phones
- Keyboard clicks
- Mouse clicks

Sights:
- People
- Signs
- Bright lights
- Register
Group members are to assemble outside ArtVo.

The group booking organiser is to finalise the booking and the payment at reception. An ArtVo chaperone will meet and greet the group outside.

Groups will be invited into the waiting area and bags can be stored in a cloakroom.
There are staff available in different areas of the gallery to assist.

ArtVo staff wear either a black or white ArtVo t-shirt with a lanyard.

ArtVo staff are located throughout the gallery for assistance or if visitors have questions.

ArtVo staff may come and ask if visitors require any assistance.
An Artvo chaperone will greet visitors/groups and invite them into the gallery for an introduction. This will include information on the gallery space, photo points and posing recommendations. It will take approximately 2 - 3 minutes.

The Artvo chaperone will then leave visitors/groups to independently enjoy the gallery.

Overhead TV screens also feature in each exhibit providing tips on how to best pose and interact with the art.

**Sensory Guide**

**Feel:**
- Shared personal space

**Sounds:**
- Echo
- People
- Background music
- Reception bell
- Cameras

**Sights:**
- People
- Gallery lights
- Art
- Signs/TVs
- Floor stickers

**Smells:**
- Paint
Gallery Zones

Explore the interactive gallery over 11 themed zones. Additional information follows for gallery zones marked with an asterisk *.

Classic Crescent
Aquatic Adventure
Jungle Safari *
Australiana
World Tour *
Fantasia
Enchanted Garden
Pharaohs Treasures *
Mummy Room *
Dimensional Dreams
Aussie Pride
Imagine *

Sensory Guide

Feel:
Shared personal space
Change in body position

Sounds:
Echo
People
Background music
Reception bell
Cameras

Sights:
People
Gallery lights
Art
Signs/TVs
Floor stickers

Smells:
Paint

Sensory Guide applies to
Classic Crescent | Aquatic Adventure
Australiana | Fantasia |
Enchanted Garden | Dimensional Dreams | Aussie Pride
Jungle Safari

The Gateway exhibit in this zone has three steps.

Please take care when using the steps.

Sensory Guide

Feel:
- Shared personal space
- Change in body position

Sounds:
- Echo
- People
- Background music
- Reception bell
- Cameras

Sights:
- People
- Gallery lights
- Art
- Signs/TVs
- Floor stickers

Smells:
- Paint

There are staff available in different areas of the gallery to assist.
The Trevi Fountain exhibit is an ideal place to capture a group photo. In this zone, visitors have the opportunity to be photographed in a gondola. Take care when stepping in and out of the gondola.
To enter Pharaohs Treasures, visitors walk through a passage way. The passage way is fully accessible. The entrance is 91 centimetres (3 foot) wide.

The passage way is an enclosed space with a small decline at the entrance. The lighting is slightly dimmed.

Upon exit from Pharaohs Treasures, there is a slight incline.

**Sensory Guide**

**Sounds:**
- Echo
- People
- Background music
- Reception bell
- Cameras

**Sights:**
- People
- Dulled lights
- Art
- Signs/TVs
- Floor stickers

**Smells:**
- Paint

**Feel:**
- Shared personal space
- Change in body position
- Uneven floor
The Mummy Room includes a large step up to the photo point and photographic platform. This platform is slanted. Take a moment to control balance. The doorway is 107 centimetres (3.5 foot) wide.
Imagine

The Snow Globe exhibit has a photo platform with a small raised edge.

The Panda exhibit requires good balance as visitors are to lay on bamboo – visitors to take a moment to control balance.

The Bulls Eye exhibit has a small raised platform.

Sensory Guide

Feel:
- Shared personal space
- Change in body position
- Balance

Sounds:
- Echo
- People
- Background music
- Reception bell
- Cameras

Sights:
- People
- Gallery lights
- Art
- Signs/TVs
- Floor stickers

Smells:
- Paint
Exit

There is a seated area available at the exit for visitors to wait.

Exit from the gallery returns visitors to reception through a set of open glass automated doors.

Cloaked belongings are to be collected from reception.

Exit from ArtVo is through two sets of open glass doors.

Thank you for visiting ArtVo. Please visit again – no visit is the same!

Sensory Guide

Feel:
- Heaters
- Shared personal space

Sounds:
- People
- Register
- Phones

Sights:
- People
- Signs
- Bright lights
- Register
If first aid is required, staff members are available to assist.

Safety Information

- The gallery is all one level
- Walking only
- Gallery zones vary in colour and brightness
- Some exhibits have raised steps or platforms
- For best photo results, it is recommended visitors alter body positions and transfer on and off the floor
- There are some slight inclines and declines throughout the gallery
- The Mummy Room is not accessible for wheelchairs
- There is only one entry point and one exit point
- There is yellow and black signage to indicate wet floors
- If a gallery zone is congested, please move to another zone then return when convenient
Access Keys are designed and developed by AccessAbilityAustralia.

To view the full range of free Access Keys available, go to Access Key Library

For Access Keys in Braille or audio, please Contact Us

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