Time Unwinds

CHURCHILL ISLAND

Access Key

Updated November 2018 V1.0

Phillip Island NATURE PARKS

246 Samuel Amess Drive, Churchill Island, Newhaven,
Victoria 3922
Phone: 03 5951 2800
www.penguins.org.au

Phillip Island NATURE PARKS

CONTENTS

Guidelines	3
Communication Board	4
Did You Know?	5
Getting There	6
Car Parking	7
Welcome	8
Staff	9
Toilets	10
Map	11
Souvenir Gift Shop	12
Heritage Farm Cafe	13
Homestead (Amess House)	14
Farming Activities	15
Cow Milking	16
Sheep Shearing	17
Whip Cracking	18
Working Dogs	19
Accessibility	20
Safety	21

Time Unwinds

CHURCHILL ISLAND

GUIDELINES

Thank you for choosing to use an Access Key for Churchill Island.

For your Access Key to be successful, we recommend you follow these guidelines:

- Access Keys preferably to be obtained two weeks in advance of visit
- Access Keys to be read calmly and confidently in an environment free of distractions
- An adult/carer is to read the Access Key with the participant as often as required, to ensure the participant understands the Access Key
- Help the participant comprehend the key points of the Access Key, consistently monitoring for level of understanding
- If using the Access Key as a reflective tool, enjoy the pivotal link between experience and recall after the visit has taken place
- Once the visit has taken place, revisit the Access Key to celebrate success
- Accessibility information is located on page 20. Safety information is located on page 21
- Download Access Key in its entirety - 21 pages in total

Access Ability Australia

Access Keys are designed and developed by AccessAbilityAustralia.
To view the full range of free Access Keys available, go to AAA Library.

For Access Keys in Braille or audio, please Contact Us.

Please complete our short survey to help us ensure continuous improvement.

© AccessAbilityAustralia, All Rights Reserved. 2017

DISCLAIMER: All materials provided through AccessAbilityAustralia are not intended to replace professional advice. All necessary care has been taken to design and produce Work(s). Full implementation guidelines are supplied in accordance with Work(s) in its entirety. You acknowledge and agree that you are using all services and facilities provided by AccessAbilityAustralia at your own risk and you agree to defend, indemnify, save and hold AccessAbilityAustralia harmless from any and all demands, liabilities, costs, losses and claims, howsoever suffered, including but not limited to legal fees that may arise directly or indirectly from any service provided or agreed to be provided by AccessAbilityAustralia. You agree that this indemnification extends to all aspects of the Work(s), including but not limited to implementation and usage. AccessAbilityAustralia are indemnified of all claims, liability, and expenses that may arise from use of Work(s) as per usage and acceptance of these terms and conditions. This Access Key is not to be altered by any parties without express permission of AccessAbilityAustralia.

Phillip Island Nature Parks

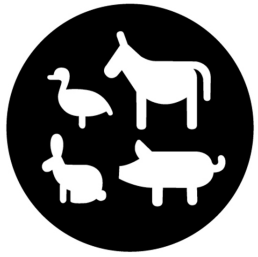
Time Unwinds
CHURCHILL ISLAND

Access Ability Australia

COMMUNICATION BOARD

Take your Churchill Island Communication Board with you to ensure confident communication.
November 2018 V 1.0

Phillip Island NATURE PARKS

I Need Help	Deaf /Hard of Hearing	Write It Down	I don't speak english	Tickets
How much?	Map	Toilet	Cafe/Shop	Animals 
Rest Area	Quiet Place	Something is wrong	First Aid	Time
Bus	Taxi	Yes	No	Wi-Fi

© AccessAbilityAustralia, All Rights Reserved. 2017 Owned and developed by AccessAbilityAustralia www.accessabilityaustralia.com

DID YOU KNOW?

- Churchill Island Heritage Farm is the site of the first European garden in Victoria.
- Churchill Island Heritage Farm contains a working farm, cottages dating from the 1860s and a homestead (Amess House) dating from 1872, all fully restored and open to the public.
- Please click here to pre-book tickets.
- Bundle options are available online at a discounted rate.
- Weddings can be booked at Churchill Island Heritage Farm.
- Follow Phillip Island Nature Parks on Facebook or Instagram .
- To provide feedback please email info@penguins.org.au

Phillip Island NATURE PARKS

GETTING THERE

BY CAR: Phillip Island is located 90-minutes drive from Melbourne. Allow a further 10-minutes from the bridge to get to Churchill Island. Free car parking is available on-site.

BY BUS: Public transport is limited on Phillip Island. V-line operates a bus to Phillip Island's main town, Cowes, from Southern Cross Station in Melbourne city.

Please note that the V-line bus does not go to Churchill Island.

BY TAXI: Contact Phillip Island Taxis on 03 5952 2200 to arrange transfers on Phillip Island.

TOURS AND TRANSPORT: Contact a Visitor Information Centre in Melbourne or Phillip Island for tours and transport options.

PARKING

Visitors enter the main gate at the end of Samuel Amess Drive.

General and accessible parking is located directly ahead of gate entry.

There are two accessible parking bays available. They are located nearest to the pedestrian pathway.

A wide clear gravelled walkway of approximately 40-metres leads from the carpark to the Visitor Centre.

A drop off point is located outside the Visitor Centre.

Bus parking is located to the right of the Visitor Centre.

WELCOME

Welcome to Churchill Island Heritage Farm. We are open from 10am daily (2pm on Christmas Day) with the last entry at 4.45pm.

Entry into Churchill Island Heritage Farm is through the main Visitor Centre via a manual accessible glass door, opening outward.

Visitors that need to purchase entry tickets, please see ticketing staff. The ticket office is located inside the entrance to the Visitor Centre.

Cash or eftpos is accepted.

Visitors with pre-purchased tickets, please show tickets to ticketing staff upon arrival.

Bus and school group arrival, please follow the same process as above.

The Visitor Centre main entrance is undercover with a small shelter and rest areas.

STAFF

Ticketing and retail staff wear blue uniforms.

Farmers wear brown uniforms.

Homestead volunteers dress in period costume.

TOILETS

Toilets are located inside the Visitor Centre to the left of the ticket counter.

Churchill Island Heritage Farm offers;

- An accessible toilet (including a parent room) with a manual door opening outward
- Separate male and female toilets (including ambulant toilet in each)

There are additional male and female toilets located in the farming activity area. The female toilets have a baby change facility.

Phillip Island NATURE PARKS

SENSORY GUIDE

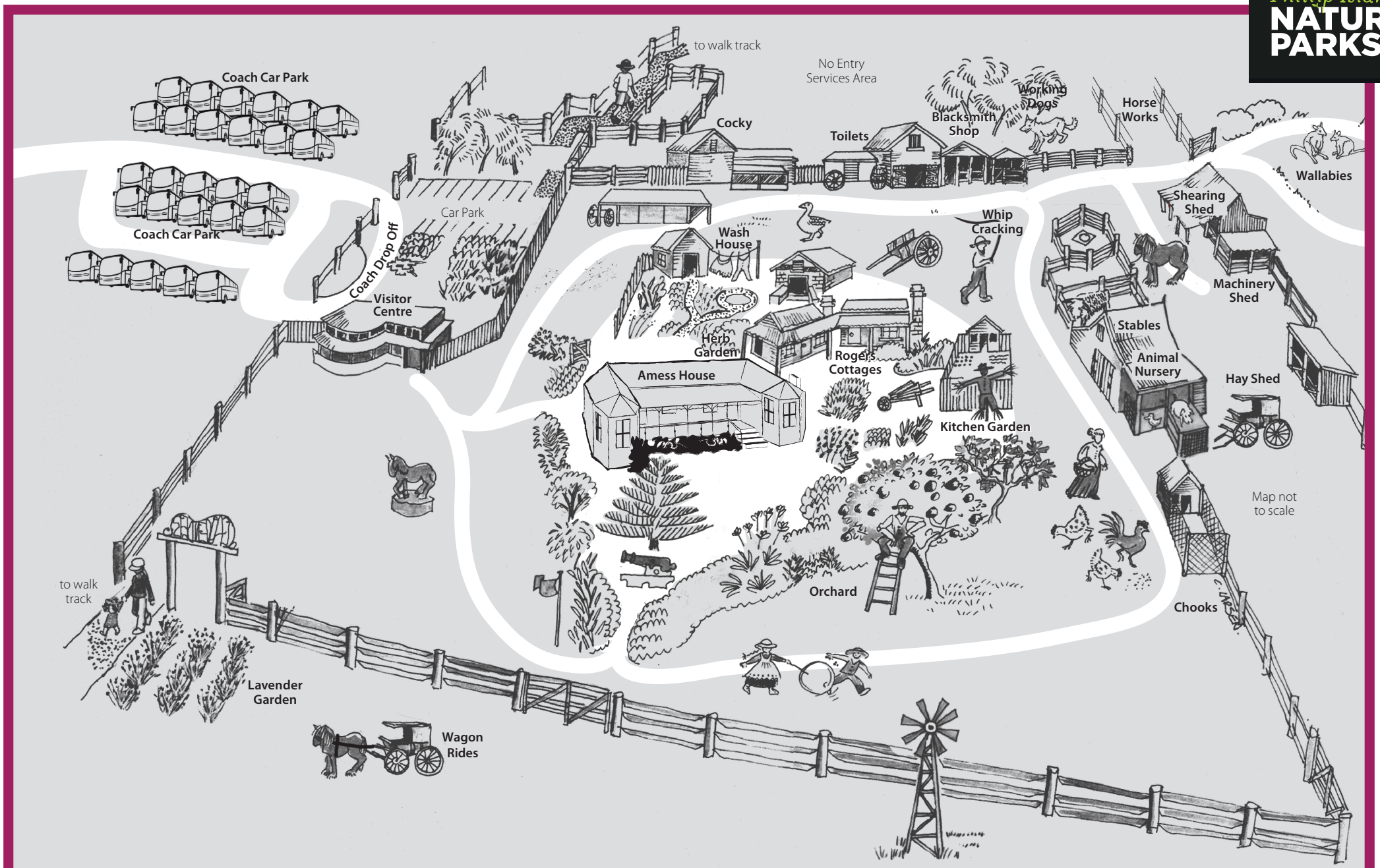
Feel
Different ground surfaces
Shared personal space

Sounds
People
Toilet flushing
Water running

Sights
Bright lights
Mirror/Reflection

Smells
Bathroom smells
Disinfectants

Phillip Island NATURE PARKS



VISITOR MAP

SOUVENIR GIFT SHOP

The Souvenir Gift Shop is located in the Visitor Centre to the left of the ticket counter and is open 10am daily until closing.

The Souvenir Gift Shop offers a range of gifts including farm themed items, clothing and toys.

Merchandise and displays are also available throughout the Visitor Centre foyer.

Due to layout space, this store has limited accessibility.

Cash or eftpos is accepted.

CHURCHILL ISLAND CAFÉ

There is a Café located in the Visitor Centre, to the left of the Souvenir Gift Shop.

It is open Monday - Friday: 10.00am - 5.00pm and Saturday and Sunday: 9.00am - 5.00pm.

Entry is via a glass manual door.

Lunch and light snacls are available to be ordered at the counter, with staff delivering orders to tables.

Chairs with backrests and tables are available.

Outside Café seating includes a wider space with chairs with back and armrests as well as tables. Access is via a double set of glass manual doors, opening outward.

Cash or eftpos is available.

A drinking fountain is available at the entrance to the Visitor Centre.

AMESS HOUSE HOMESTEAD

Churchill Island's historical homestead, Amess House, dates back to the 1850's. See map on page 11.

There is a shell grit pathway leading to the Homestead from the Visitor Centre.

Access to the front of the homestead is via steps with handrail.

Entry is via an open wooden door.

View the re-enactment rooms and how the homestead may have looked in the 1800's.

Phillip Island NATURE PARKS

SENSORY GUIDE

Feel
Different ground surfaces
Shared personal space
Weather

Sounds
Animals
Creaking doors
Flying insects
Footsteps
Wind

Sights
Dim lighting
Flying insects
Glare

Smells
Animals
Flowers
Mustiness
Timber

FARMING ACTIVITIES

Churchill Island Heritage Farm offers a range of daily farming activities.

Daily Farming Activities and Times:

Cow milking	2.10pm
Sheep shearing	2.30pm
Whip cracking	2.45pm
Working dogs	3.05pm
Sheep shearing	3.20pm

To access the farming activities;

FIRST
Visitors exit the Visitor Centre via a manual accessible glass sliding door located to the left of the Gift Shop. This door is signed 'Historic Area'.

NEXT
Visitors follow the wooden boardwalk to the left followed by a 115-metre shell grit pathway up a hill to the farming sheds. Wayfinding signage is available along the pathway.

THEN
Wait at each farming station for the activity to commence.

Male and female toilets are available in the farming activity area located next to the Blacksmith Shop.

Access is via an open entry way.

COW MILKING

Cow Milking takes place daily at 2.10pm. It is located at the horse stables. See visitor map on page 11.

FIRST
Visitors line up at the milking station which is located outside the horse stables.

NEXT
Visitors sit on a small milking stool to milk a cow. A farmer will be there to provide instructions and to help visitors.

THEN
Visitors exit into the horse stables to wash hands. A hand basin is located in the horse stables, to the right.

A printed transcript of farming instructions is available in English and Mandarin. Please see ticketing staff on arrival.

SENSORY GUIDE

Feel
Change in gradients
Different ground surfaces
Shared personal space
Weather
Wind

Sounds
Animals
Audio presentation
People
Running water
Wind

Sights
Dim stable lighting
Glare

Smells
Animals
Hay
Nature

SHEEP SHEARING

Sheep Shearing takes place daily at 2.30pm and 3.20pm. It is located in the Shearing Shed. See visitor map on page 11.

FIRST
Visitors enter the Shearing Shed via open accessible entry ways. There are two entry/exit points located on either side of the shed.

Visitors to sit in tiered seating stands. There is no allocated seating.

NEXT
A farmer will give an audio information presentation on the history of Australian sheep shearing and shearing equipment. This presentation will also include a sheep shearing demonstration. Shearing does not harm the sheep and is an annual requirement for the wellbeing of the animal.

THEN
At the end of the demonstration, the farmer will be available to answer questions.

A printed transcript of the farming presentation is available in English and Mandarin. Please see ticketing staff on arrival.

Phillip Island NATURE PARKS

SENSORY GUIDE

Feel
Different ground surfaces
Shared personal space

Sounds
Animals
Audio presentation
Shears clicking/buzzing
Echo
Footsteps
People
Wind

Sights
Animals being shorn
Dim shed lighting

Smells
Animals
Hay
Nature

WHIP CRACKING

Whip Cracking takes place daily at 2.45pm on the lawn opposite the Blacksmith Shop. See visitor map on page 11.

FIRST
Visitors make a semi-circle around the outside of the lawn. Visitors to remain off the grass and to stand on the pathway, taking care to remain within a safe distance from the whips.

NEXT
A farmer will give an audio information presentation on the history of Australian whip cracking and equipment. This presentation will also include a whip cracking demonstration.

THEN
Visitors will have opportunity to use the whips under the guidance of the farmer. At the end of the demonstration, the farmer will be available to answer questions.

A printed transcript of the farming presentation is available in English and Mandarin. Please see ticketing staff on arrival.

Phillip Island NATURE PARKS

SENSORY GUIDE

Feel
Different ground surfaces
Shared personal space
Weather
Wind

Sounds
Audio presentation
People
Whips cracking

Sights
Lashing whip display
Glare

Smells
Animals
Flowers
Hay
Nature

WORKING DOGS

Working Dogs takes place daily at 3.05pm in the paddock past the horse stables. See visitor map on page 11.

FIRST
Visitors line up at the fence perimeter.

NEXT
A farmer will enter the paddock of sheep with a working dog and give an amplified audio information presentation on the history of Australian working dogs.

This presentation will also include a working dog demonstration of rounding up sheep.

THEN
At the end of the demonstration, the farmer will be available to answer questions.

A printed transcript of the farming presentation is available in English and Mandarin. Please see ticketing staff on arrival.

SENSORY GUIDE

Feel
Different ground surfaces
Shared personal space
Weather
Wind

Sounds
Animals
Audio presentation
People
Wind

Sights
Animal movement
Glare

Smells
Animals
Hay
Nature

ACCESSIBILITY

- An internet booking system is available
- Acceptance of Companion cards and Australian pensioner cards
- Clear path of travel from outdoor to Visitor Centre
- Ramped and stepped access throughout Visitor Centre
- Visual Communication Board at ticket counter and throughout
- Hearing awareness card at ticket counter to support hard of hearing or Deaf visitors
- Staff available to read information if required
- Pen and paper for exchanging information available at ticket counter
- Limited access for prams and wheelchairs in Café
- Clear large print external directional signage provided throughout
- Some pathways are shell grit – recommended wheelchairs/mobility aids use grassed area and parents to consider all terrain prams
- Moderate gradient pathway to farming activities and throughout gardens
- Variety of seated rest areas provided throughout
- Printed transcript of farming presentations available in English and Mandarin
- Pram parking at all farming activity stations (please note, prams cannot access the tiered seating stand in Shearing Shed)
- Exclusive accessible access viewing areas at all farming activities
- Due to the historical structures and stepped entrances to Amess House Homestead, limited access is available; outbuildings can be viewed from the outside
- Assistance animals welcome but must remain on designated paths and restrained by a harness or leash

SAFETY

VISITOR CENTRE

- No contrast markings on entry/exit doors or adjacent panels
- Small raised edge at entry
- Consistent lighting throughout
- Obstacles (merchandise displays, bins, mats) throughout Visitor Centre foyer
- Signage for wet floors maybe displayed
- End of wooden boardwalk outside Visitor Centre has slight decline and drainage grate

COW MILKING

- Small raised edge to paved milking area
- Dulled lighting in horse stables
- Uneven and inward slope fall of paved area in horse stables
- Farming equipment displayed on walls throughout horse stables

FARMING ACTIVITY TOILETS

- Small raised edge at entry/exit

SHEARING SHED

- Small raised edge at entry/exit
- Wooden pillars throughout
- No handrails on tiered seating
- No tactile ground surface indicators prior to tiered seating steps
- Non-slip edges installed on step edges
- Definition of shearing stage area

WORKING DOGS

- Moderate grassy gradient to viewing area

AMESS HOUSE HOMESTEAD

- Uneven pathways
- Front cottage veranda raised above ground level
- Due to the historical nature of structures, wheelchair access maybe limited
- Front cottage access steps with handrail
- Furniture placed on cottage veranda
- Door mats placed on ground at entry/exits
- Rug in Cottage hallway
- Dulled lighting throughout
- Low head clearances

GENERAL

- Varied terrain throughout; gravel, wooden boardwalk, shell grit, uneven brick paving, grass, asphalt; some with varied gradient
- Limited use of roped barriers
- Please do not gather or consume any mushrooms that may be found in the gardens – they can be extremely poisonous
- If first aid is required, see a staff member
- Defibrillator available for use located in the Visitor Centre. Please see ticketing staff
- Churchill Islad Heritage Farm is a no smoking zone
- Children must be supervised at all times

EXIT

- In the event of an emergency, staff are on hand to assist with any evacuation requirements (including the provision of audible fire alarms, fire wardens, accessible and hazard free emergency exits and assembly areas on accessible routes)