# Bunjil Place Access Key

**Version 1.0**

**Updated December 2018**

## Guidelines

**Thank you for choosing to use an Access Key for Bunjil Place.**

**For your Access Key to be successful, we recommend you follow these guidelines.**

**Access Keys preferably to be obtained two weeks in advance of visit.**

**Access Keys to be read calmly and confidently in an environment free of distractions.**

**An adult/carer is to read the Access Key with the participant as often as required, to ensure the participant understands the Access Key.**

**Help the participant comprehend the key points of the Access Key, consistently monitoring for level of understanding.**

**If using the Access Key as a reflective tool, enjoy the pivotal link between experience and recall after the visit has taken place.**

**Once the visit has taken place, revisit the Access Key to celebrate success.**

**Download Access Key in its entirety - 16 pages in total.**

## Communication Board

**A Bunjil Place Communication Board including symbols is available at the Box Office.**

## Did You Know?

**Bunjil Place is the City of Casey’s vibrant new arts and entertainment precinct.**

**It is suitable for visitors of all ages.**

**The precinct brings together a mix of facilities including an outdoor community Plaza, Theatre, multipurpose Studio, Function Centre, Library, Gallery and City of Casey Customer Service Centre and Council offices all in one place.**

**It hosts festivals, markets, art, exhibits, entertainment and children’s activities.**

**For events and more information for Bunjil Place, refer to the Bunjil Place website on the following link.**

[**https://www.bunjilplace.com.au/about**](https://www.bunjilplace.com.au/about)

**Find out about the unique meaning of the Bunjil across our traditional land owners the Boon Wurrung, Bunurong and Wurundjeri people on the following link.**

[**https://www.bunjilplace.com.au/bunjil**](https://www.bunjilplace.com.au/bunjil)

**To provide feedback please see Roving Concierge staff, call 9709 9700 (Monday to Saturday, 9.00 am – 5.00 pm) or contact Bunjil Place on the following link.**

[**https://www.bunjilplace.com.au/contact**](https://www.bunjilplace.com.au/contact)

**Since it’s opening in October 2017, Bunjil Place has had over 600,000 visitors.**

## Getting There

**Bunjil Place is located at Patrick Northeast Drive, Narre Warren, right next to Westfield Fountain Gate.**

**For more information on Westfield Fountain Gate, see the following link.**

[**https://www.westfield.com.au/fountaingate**](https://www.westfield.com.au/fountaingate)

**Coming from Melbourne**

**If you're driving, you can get to Bunjil Place via the Monash and South Gippsland Freeways and the Princes Highway, with links from other major arterials.**

**Bunjil Place is no more than half an hour from most southern and eastern metro hubs including Frankston, Ringwood, Pakenham and the middle-ring suburbs, and an easy 40-minutes on the M1 from the CBD.**

**If you're using public transport jump on the Pakenham Line to Narre Warren Station.**

**Bunjil Place is a 15-minute walk or short local bus ride to Westfield Fountain Gate, just down the road.**

**For more information visit Public Transport Victoria's website on the following link.**

[**https://www.ptv.vic.gov.au/**](https://www.ptv.vic.gov.au/)

## Parking

**Please see the following link for parking availability at Bunjil Place precinct.**

[**https://www.bunjilplace.com.au/parking-at-bunjil-place**](https://www.bunjilplace.com.au/parking-at-bunjil-place)

**The orange areas represent all day parking, while the pink represents 2-hour parking and blue areas represent 3-hour parking respectively.**

**Green areas represent 5-minute drop-off/pick-up and accessible parking bays are also represented on the map.**

## Entry/Exit

**Entry/Exit into Bunjil Place precinct is paved and accessible.**

**Visitors to cross a walkway bridge with handrails.**

**There are two sets of glass automated doors located at the end of each walkway bridge.**

**If shade/shelter is required, it is recommended visitors use the cover from the roofline.**

## Toilets

**Bunjil Place has:**

**A fully accessible adult change room complete with hoist, shower and seat, toilet rails and a lowered sink.**

**A parent room complete with a microwave oven.**

**An accessible gender-neutral toilet.**

**Separate male and female toilets.**

### Sensory Guide Toilets

#### Sounds

* **Echo**
* **Hand dryers**
* **People**
* **Toilets flushing**
* **Water running**

#### Sights

* **Bright lights**
* **Mirror/Reflection**

#### Smells

* **Air Freshener**
* **Bathroom smells**
* **Disinfectants**

## Staff

**Roving Concierge staff wear black t-shirts or blue chequered shirts.**

**Box Office staff wear black t-shirts or blue chequered shirts with black jackets or grey cardigans.**

**A variety of Front of House staff may be present according to opening hours/events and wear either black/white chequered shirts, blue/white chequered shirts, black plain shirts or black t- shirts with the word ‘hello’ on the front.**

**Security staff wear traditional security outfit; black jackets and white shirts.**

**All staff wear lanyards with a swipe card containing name and identification photo.**

## Foyer

**Bunjil Place foyer is the point of entry for the Library, Gallery, Studio, Theatre, Meeting Rooms, City of Casey Customer Service Centre, Café, Function Rooms and Council offices.**

**The foyer is impossible to miss and the perfect place to begin your Bunjil Place journey.**

**It includes an enormous timber grid shell; truly a work of art, an interactive touch wall and an upper level foyer.**

**Seating is provided including leather couches with backrests.**

**Free Wi-Fi is available.**

**For opening hours and more information on the Café, refer to Bunjil Place café website on the following link.**

[**https://www.bunjilplace.com.au/about/cafe**](https://www.bunjilplace.com.au/about/cafe)

**The foyer may also host events such as markets or morning teas.**

**A water fountain is available on the Box Office counter to the left side.**

### Sensory Guide Foyer

#### Feel

* **Heating/Cooling**
* **Shared personal space**

#### Sounds

* **Announcements**
* **Audio recording**
* **Echo**
* **Faint music**
* **Footsteps**
* **People**

#### Sights

* **Bright lights**
* **Flickering screens**
* **Glare**

#### Smells

* **Food/Drink**
* **Leather**
* **Timber**

## Accessibility

**Visual Communication Board located at Box Office.**

**Pen and paper available at Box Office for exchanging information.**

**Staff available to read information to visitors if required.**

**There are wide, clear walkways within the foyer.**

**Assistance animals are welcome.**

**Spaces for a person using a wheelchair or mobility aid to sit with friends are available.**

**Accessible parking for scooter users.**

**Wheelchair/scooter charging station (power point) is available in an accessible location. Please see Roving Concierge staff for assistance.**

## Safety

**There is a clear path of travel from outdoor to indoor areas.**

**Handrails on entry/exit walkway bridges.**

**Skateboarders and bike riders are to dismount. Bike racks are available at the side of the building (toward the Shrine).**

**Tactile ground surface indicators, handrails and slip resistant edges installed on Plaza steps.**

**No lighting on Plaza step edges.**

**Variance of terrain in the Plaza (grass, concrete).**

**The Plaza has a change in levels of concrete with no colour contrast.**

**Visitors to note, Plaza stage areas may vary in size and location.**

**Visitors to be mindful of Plaza obstacles, for example furniture, installations.**

**Contrast safety markings on Bunjil Place main entry/exit doors.**

**Contrast safety markings on adjacent panels and windows.**

**Foyer flooring is concrete tiles and carpeting.**

**Ground surfaces may become slippery when wet.**

**Protruding ground lights around base of timber grid shell in foyer.**

**Catering may be present in the foyer depending upon events.**

**Consistent and even foyer lighting throughout.**

**Security and lighting will remain on 30-minutes after the duration of events to allow for safe exit.**

**Additional security lighting at night.**

**Bunjil Place is a no smoking zone.**

**Alcohol must not be taken inside or outside of Bunjil Place.**

**Visitors to be mindful of cables that may extend across the ground (appropriate cable trays will be provided).**

**If first aid is required, please see Roving Concierge staff or Front of House staff for assistance.**

**All exits are clearly marked with appropriate signage above all doors.**

**Bunjil Place request all visitors respect personal space of others, place rubbish in bins provided and move safely throughout the venue, walking only.**

**In the event of an emergency, staff will help and direct visitors.**

**If there is to be an evacuation, visitors will be directed to the nearest exit and designated assembly area.**

## Contact Us

**Bunjil Place, 2 Patrick Northeast Drive, Narre Warren, Victoria, 3805.**

**Phone: 9709 9700**

**Website:** [**www.bunjilplace.com.au**](http://www.bunjilplace.com.au)

**Facebook link:** [**https://www.facebook.com/BunjilPlace/?ref=br\_rs**](https://www.facebook.com/BunjilPlace/?ref=br_rs)

**Instagram link:** [**https://www.instagram.com/bunjil\_place/**](https://www.instagram.com/bunjil_place/)

**YouTube link:** [**https://www.youtube.com/channel/UCtJWVwEn0-etpde3X03V8Fw**](https://www.youtube.com/channel/UCtJWVwEn0-etpde3X03V8Fw)

**Access Ability Australia logo**

**PO Box 2207**

**Rowville Victoria 3178**

**Mobile 0403 670 942**

**Mobile 0412 206 923**

**Email** **info@accessabilityaustralia.com**

**Website** [**www.accessabilityaustralia.com**](http://www.accessabilityaustralia.com)

**Access Keys are designed and developed by AccessAbilityAustralia.**

**To view the full range of free Access Keys available, go to the following link** [**https://accessabilityaustralia.com/access-keys-2/**](https://accessabilityaustralia.com/access-keys-2/)

**For Access Keys in Braille or audio, please contact us** [**https://accessabilityaustralia.com/contact-us/**](https://accessabilityaustralia.com/contact-us/)

**Please complete our short survey on the following link to help us ensure continuous improvement.**

[**https://www.surveymonkey.com/r/F666XYK**](https://www.surveymonkey.com/r/F666XYK)

**We really appreciate your feedback.**

**© AccessAbilityAustralia, All Rights Reserved. 2017**

**Disclaimer: All materials provided through AccessAbilityAustralia are not intended to replace professional advice.**

**All necessary care has been taken to design and produce Work(s).**

**Full implementation guidelines are supplied in accordance with Work(s) in its entirety.**

**You acknowledge and agree that you are using all services and facilities provided by**

**AccessAbilityAustralia at your own risk and you agree to defend, indemnify, save and hold AccessAbilityAustralia harmless from any and all demands, liabilities, costs, losses and claims, howsoever suffered, including but not limited to legal fees that may arise directly or indirectly from any service provided or agreed to be provided by AccessAbilityAustralia.**

**You agree that this indemnification extends to all aspects of the Work(s), including but not limited to implementation and usage.**

**AccessAbilityAustralia are indemnified of all claims, liability, and expenses that may arise from use of Work(s) as per usage and acceptance of these terms and conditions.**

**This Access Key is not to be altered by any parties without express permission of AccessAbilityAustralia.**

**End of document.**