# Myuna Farm Access Key

**182 Kidds Road, Doveton**

**Phone (03) 9706 9944**

**Valid to December 2020
Version 5.0**

## Glossary

**AFFL - Above finished floor level.**

**Balance: an even distribution of weight enabling someone to remain steady.**

**Change in body position: when a person changes posture or position, for example sitting to standing.**

**Change in ground surface: soil, gravel, concrete, carpet, tiles, grass, mulch, floor boards.**

**Code Red Days: Code Red days are very rare and very serious. These are the worst conditions for a bushfire or grassfire.**

**Nature: Environment, plants.**

**Slightly varied ground gradient: hilly, sloped, bumpy, uneven ground.**

## Guidelines

**Thank you for choosing to use an Access Key for Myuna Farm.**

**For your Access Key to be successful, we recommend you follow these guidelines:**

**Access Keys are available online to help you prepare for your visit in advance.**

**Access Keys be read and shared in an environment free of distractions.**

**Access Keys can be read independently or shared with a friend, family member, carer or support worker to prepare for the visit.**

**If sharing the Access Key with participant, help participant comprehend key points, consistently monitoring for level of understanding.**

**If sharing the Access Key with participant, contextualised photographs can be used to summarise information and experiences.**

**If using the Access Key as a reflective tool, make sure to enjoy the pivotal link between experience and recall after the visit has**

**taken place.**

**Once the visit has taken place, revisit the Access Key to celebrate success.**

**Download Access Key in its entirety - 25 pages in total.**

## Did You Know?

**Myuna Farm is closed on all Code Red days.**

**Mention Myuna Farm’s Access Key when purchasing tickets and each person in your group will receive an additional free animal feed bag.**

**Party bookings are available.**

**The Doveton Show is held in September every year at Myuna Farm.**

**Free Wi-Fi is available in the central picnic area, farm café area and Animal Display building.**

**Leave your feedback by visiting the following link.**

[**https://www.caseyconversations.com.au/myuna-farm-feedback/survey\_tools/feedback-myuna-farm**](https://www.caseyconversations.com.au/myuna-farm-feedback/survey_tools/feedback-myuna-farm)

**Find Myuna Farm on Facebook on the following link.** [**https://www.facebook.com/MyunaFarm**](https://www.facebook.com/MyunaFarm)

## Getting There

**Myuna Farm is located at 182 Kidds Road, Doveton.**

**See Google Maps reference on the following link.**

[**https://www.google.com/maps/place/Myuna+Farm/@-37.986473,145.2297093,17z/data=!3m1!4b1!4m5!3m4!1s0x6ad616a5ce5cebd5:0xd53f92d96ec2f37!8m2!3d-37.986473!4d145.231898**](https://www.google.com/maps/place/Myuna%2BFarm/%40-37.986473%2C145.2297093%2C17z/data%3D%213m1%214b1%214m5%213m4%211s0x6ad616a5ce5cebd5%3A0xd53f92d96ec2f37%218m2%213d-37.986473%214d145.231898)

**The nearest bus stop is located approximately 180 metres away near the intersection of Power and Clow Streets.**

**For further information on how to get to Myuna Farm, please visit Public Transport Victoria on the following link.**

[**https://www.ptv.vic.gov.au/**](https://www.ptv.vic.gov.au/)

## Welcome

**Welcome to Myuna Farm.**

**Open 10am to 4pm every day of the year.**

## Parking

**The most convenient parking is located at the end of the driveway on both left and right-hand sides.**

**There is:**

**Four accessible parking bays on the left-hand side of the driveway, approximately 25 metres from the entrance.**

**Bus parking on the left-hand side of the drive way.**

**General parking is throughout carpark.**

**There are no restrictions.**

**There is a convenient drop off point beside the front entrance.**

## Entry and Admission

**Entry to Myuna Farm is through the main ticket office.**

**It is located at the top of the driveway.**

**Enter this area through an open set of double wooden accessible doors.**

**Admission tickets can be purchased at the ticket office.**

**Cash or eftpos is accepted.**

**There is an undercover area located at the entry.**

### Sensory Guide Entry and Admission

#### Feel

**• Change in ground surface**

**• Shared personal space**

**• Weather**

#### Sounds

**• Animals**

**• Announcements**

**• Keyboard clicks**

**• Mouse clicks**

**• People**

**• Phones**

**• Register**

#### Sights

**• Animal enclosures**

**• Animals**

**• People**

#### Smells

**• Air Freshener**

**• Animals**

**• Nature**

## Staff

**Myuna staff wear a uniform that consists of blue jeans and a blue and white chequered shirt.**

**A navy-blue jacket may also be worn when it’s cold.**

## Toilets

**There is one set of toilets.**

**They are located on the left-hand side of the pathway after the entry to Myuna Farm.**

**Includes:**

**One unisex, accessible toilet.**

**Manual door opening inward. Door clearance of 850mm. Twist lock at 1190mm AFFL.**

**Cubicle space 2050mm x 2900mm.**

**Grab bars to the left and behind toilet.**

**Toilet height at 440mm AFFL. Left hand transfer.**

**Sink height at 800mm AFFL with lever tap 890mm AFFL. Sinks in shared common area outside toilets.**

**Separate baby change area.**

**Separate male and female toilets.**

### Sensory Guide Toilets

#### Feel

**• Change in ground surface**

**• Shared personal space**

#### Sounds

**• Animals**

**• Hand dryers**

**• People**

**• Toilets flushing**

**• Water running**

#### Sights

**• Mirror/Reflection**

**• People**

#### Smells

**• Bathroom smells**

**• Disinfectants**

## Free Range Animals

**At Myuna Farm some animals roam free.**

**These animals may move quickly and make noises.**

## Rest Areas

**There are several different areas available for visitors to rest and relax.**

**For a quiet inside space, visit the seating area in the animal display centre.**

## Café

**Myuna Farm Café and Catering is located at the entrance to the farm, only meters from the play-ground.**

**The café is open seven days a week.**

**Entry to the café is via an open doorway 1900mm wide.**

**There are outside tables and chairs available.**

**There is a large print menu displayed on the interior café wall.**

**Food is also displayed in a low height glass cabinet.**

**For further information and menu options, visit our website on the following link.**

[**http://www.myunafarmcafe.com.au/**](http://www.myunafarmcafe.com.au/)

### Sensory Guide Café

#### Feel

**• Shared personal space**

#### Sounds

**• Announcements**

**• Café equipment**

**• Cash register**

**• People**

#### Sights

**• People**

#### Smells

**• Food/Drink**

## Picnic and Barbeque Area

**There are picnic tables and free barbeques at Myuna Farm for visitors to enjoy.**

**They are located inside the farm, near the main entry area.**

**There are picnic tables and chairs as well as a designated accessible picnic area.**

**Cleaned gas barbeques are available for all visitors.**

### Sensory Guide Picnic and Barbeque Area

#### Feel

**• Change in ground surface**

**• Shared personal space**

**• Weather**

#### Sounds

**• Animals**

**• Announcements**

**• BBQ cooking**

**• Children playing**

**• People**

#### Sights

**• Animals**

#### Smells

**• Barbeques cooking**

**• Food**

**• Nature**

## Maze and Playground

### Sensory Guide Maze and Playground

#### Feel

**• Balance**

**• Change in body position**

**• Change in ground surface**

**• Shared personal space**

**• Weather**

#### Sounds

**• Animals**

**• Announcements**

**• Children playing**

**• People**

#### Sights

**• Animals**

**• Moving playground equipment**

#### Smells

**• Barbeque cooking**

**• Food**

**• Nature**

## Animal Nursery

**The animal nursery is located in Brucie’s Barn and is an enclosed space.**

**Entrances are open and wide with ropes suspended from top to bottom.**

**This is to prevent birds from flying in.**

**The animal nursery houses rabbits, guinea pigs, lambs, sheep, goats and a lama.**

**Entry to the rabbit pen is via a gate opening inward. Gate with a clearance of 730mm and latch lock at 1840mm AFFL with a single step entry.**

**Children must be accompanied by an adult in the rabbit pen.**

**Visitors can pat the animals in the animal nursery.**

**Please do not pick up or feed the animals in the nursery.**

**Reptiles such as snakes and lizards are in glass enclosures.**

**Joey Davis, the Myuna Farm cockatoo, lives here.**

**There is a sink, tap and soap available for washing hands after patting the animals.**

### Sensory Guide Animal Nursery

#### Feel

**• Change in ground surface**

**• Shared personal space**

**• Slightly varied ground gradient**

#### Sounds

**• Animals**

**• Announcements**

**• Children playing**

**• Echo**

**• People**

#### Sights

**• Animal enclosures**

**• Animals**

**• Dust**

**• People**

**• Sawdust ground cover**

**• Straw**

#### Smells

**• Animals**

**• Dust**

**• Nature**

**• Sawdust/Straw**

## Pony Rides

**Pony rides are on every day between 11am and 3pm (except for days when the temperature is over 33 degrees celsius).**

**A staff member will assist visitors with pony rides.**

**First, tickets to be purchased at the main ticket office.**

**A height chart is available here.**

**This chart helps visitors to determine which pony is most suitable to ride.**

**Then, pony rides are located behind the Myuna Farm Maze.**

### Sensory Guide Pony Rides

#### Feel

**• Balance**

**• Change in body position**

**• Helmet pressure**

**• Shared personal space**

**• Weather**

#### Sounds

**• Animals**

**• Children playing**

**• Horn**

**• People**

**• Train engine**

#### Sights

**• Animals**

**• Dust**

#### Smells

**• Animals**

**• Dust**

**• Nature**

## Train Rides

**There are train rides available at Myuna Farm.**

**First, tickets can be purchased from the main ticket office.**

**Train rides start at 11am and finish at 3pm.**

**They continually run every 15 to 20 minutes.**

**On low visitor numbered days, train rides run at 11am, 12pm, 1pm, 2pm and 3pm.**

**Please ask a staff member for location of train ride line up area.**

**The train ride runs for 15 minutes.**

**The train travels at a maximum speed of 10 kilometres per hour.**

**There is a wheelchair train carriage available.
Please organise this with staff at least 30 minutes before you require it.**

### Sensory Guide Train Rides

#### Feel

**• Balance**

**• Bumpy surface**

**• Change in body position**

**• Shared personal space**

**• Weather**

#### Sounds

**• Animals**

**• Children playing**

**• Horn**

**• People**

**• Tractor engine**

#### Sights

**• Animals**

**• Animal enclosures**

**• Dust**

#### Smells

**• Dust**

**• Engine fumes**

**• Nature**

## Accessibility

**Ticket office counter 1180mm AFFL.**

**Staff available to read information if required.**

**Pen and paper for exchanging information.**

**Spaces for a person using a wheelchair to sit with friends throughout.**

**Wide, clear internal and external walkways throughout.**

**Outdoor picnic tables 650mm high, 780mm deep.**

**Myuna Farm Café and Catering customer service counter 900mm AFFL.**

**Myuna Farm Café and Catering outdoor chairs with backs and armrests.**

**Consideration for special dietary requirements can be made available. Contact myunafarmcafe@gmail.com**

**Brucie’s Barn interior pathways with a minimum width of 880mm.**

**Brucie’s Barn reptile glass enclosures at heights 600mm AFFL to 1000mm AFFL.**

**Brucie’s Barn sink, tap and soap at 720mm AFFL.**

**Feed trail with viewing areas that provide good visibility.**

**Wayfinding signage using simple language.**

**A wheelchair for loan. See staff at the main ticket office for assistance.**

**Carers are free with a Companion card.**

**A taped phone message about services and facilities.**

**Myuna Farm is Relay Service Friendly. Contact the National Relay Service on 1300 555 727 and give the number (03) 9706 9944 for them to contact Myuna Farm.**

**Assistance animals welcome. They but must remain on designated paths and be restrained by a harness or leash. We request that they do not go near the Kangaroo paddock.**

## Safety

**Terrain is varied from flat, paved, gravelled or grassland. Some terrain may be slightly uneven.**

**Some pathways with overhead hanging tree branches.**

**A First Aid room is located in the main entry area. Please see staff for assistance.**

**Epi Pens are always kept on-site.**

**Defibrillator machine is located in the front office next to the first aid room.
Entry to main ticket area from farm with slight raised gradient.**

**Children must be supervised at all times.**

**Myuna Farm prides itself on its clean and sustainable environment. All visitors are to place rubbish in the bins provided or take their rubbish home.**

**All staff at Myuna Farm have current Working with Children Checks.**

**The City of Casey provide Programs and Services under a Child Safe Policy.**

**In the event of an emergency, staff will help and direct visitors. If there is to be an evacuation, visitors will be directed to the nearest exit and designated assembly area.**

## Access Ability Australia

**Eastern Innovation Centre, 5a Hartnett Drive, Mulgrave, 3170.**

**Mobile: 0403 670 942**

**Mobile: 0412 206 923**

**Email** **info@accessabilityaustralia.com**

**Website** [**www.accessabilityaustralia.com**](http://www.accessabilityaustralia.com)

**Access Keys are designed and developed by Access Ability Australia.**

**To view the full range of free Access Keys available, go to the following link.**

[**https://accessabilityaustralia.com/access-keys-2/**](https://accessabilityaustralia.com/access-keys-2/)

**For Access Keys in braille or audio, please contact us on the following link.**

[**https://accessabilityaustralia.com/contact-us/**](https://accessabilityaustralia.com/contact-us/)

**Please complete our short survey on the following link to help us ensure continuous improvement.**

[**https://www.surveymonkey.com/r/F666XYK**](https://www.surveymonkey.com/r/F666XYK)

**We really appreciate your feedback.**

**© Access Ability Australia, All Rights Reserved. 2019 DISCLAIMER: All materials have been compiled from information available at time of production. They are not intended to replace professional advice including; but not limited to, access audits. All necessary care has been taken to design and produce Work(s). Full implementation guidelines are supplied in accordance with Work(s) in its entirety. You acknowledge and agree that you are using all services and facilities provided by Access Ability Australia at your own risk and you agree to defend, indemnify, save and hold Access Ability Australia harmless from any and all demands, liabilities, costs, losses and claims, howsoever suffered, including but not limited to legal fees that may arise directly or indirectly from any service provided or agreed to be provided by Access Ability Australia. You agree that this indemnification extends to all aspects of the Work(s), including but not limited to implementation and usage. Access Ability Australia are indemnified of all claims, liability, and expenses that may arise from use of Work(s) as per usage and acceptance of these terms and conditions. This Access Key is not to be altered by any parties without express permission of Access Ability Australia.**

**End of document.**