

# Antarctic Journey **NOBBIES OCEAN DISCOVERY**

## Access Key

Updated November 2018 V1.0



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**TAXIDERMIC:** the art of preparing, stuffing, and mounting the skins of animals with lifelike effect.

<https://en.wikipedia.org/wiki/Taxidermy>

Antarctic Journey  
**NOBBIES OCEAN  
DISCOVERY**



# GUIDELINES

Thank you for choosing to use an Access Key for Nobbies Ocean Discovery.

For your Access Key to be successful, we recommend you follow these guidelines:

- Access Keys preferably to be obtained two weeks in advance of visit
- Access Keys to be read calmly and confidently in an environment free of distractions
- An adult/carer is to read the Access Key with the participant as often as required, to ensure the participant understands the Access Key
- Help the participant comprehend the key points of the Access Key, consistently monitoring for level of understanding
- If using the Access Key as a reflective tool, enjoy the pivotal link between experience and recall after the visit has taken place
- Once the visit has taken place, revisit the Access Key to celebrate success
- Accessibility information is located on page 21. Safety information is located on page 22
- Download Access Key in its entirety - 22 pages in total



**Access  
Ability  
Australia**

Access Keys are designed and developed by AccessAbilityAustralia. To view the full range of free Access Keys available, go to [AAA Library](#).

For Access Keys in Braille or audio, please [Contact Us](#).

Please complete our short [survey](#) to help us ensure continuous improvement.

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# COMMUNICATION BOARD

Take your Nobbies Visitor Centre Communication Board with you to ensure confident communication.  
October 2018 V 1.0

I Need Help



Deaf /Hard of Hearing



Write It Down



I don't speak english



Tickets



How much?



Map



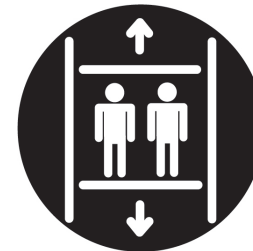
Toilet



Cafe/Shop



Lift



Rest Area



Quiet Place



Something is wrong



First Aid



Time



Bus



Taxi



Yes



No



Wi-Fi





# DID YOU KNOW?

- The Nobbies Visitor Centre is at the western end of the Summerland Peninsula, and is home to the Antarctic Journey, spectacular clifftop boardwalks, the explosive blowhole and views to the Nobbies and Seal Rocks.
- Entry is free to the boardwalks and the interpretive display on penguin conservation on Phillip Island which is located at the entrance to the Antarctic Journey.
- Antarctic Journey is a paid attraction. See [website](#) for ticketing information.
- Antarctic Journey Tours are available. Inquire [online](#) for further details.
- Bundle options are available [online](#) at a discounted rate.
- Watch Phillip Island's stunning video overview footage including Antarctic Journey [here](#)

## PEAK HOLIDAY PERIODS

- If you are planning a visit from mid-December to late January, during a long weekend or school holiday period, please allow extra travel time as the traffic can get busy.
- Be sure to pre-book your tickets to avoid missing out! Please click [here](#) to pre-book tickets.
- Access to Summerlands Peninsula (Nobbies) is closed to visitors an hour before penguins are due until dawn for penguin safety.
- Follow Phillip Island Nature Parks on [Facebook](#) or [Instagram](#).
- Functions and wedding bookings are available – inquire [online](#).
- To provide feedback please email [info@penguins.org.au](mailto:info@penguins.org.au).





# GETTING THERE

**BY CAR:** Phillip Island is located 90-minutes drive from Melbourne.

**BY BUS:** Public transport is limited on Phillip Island. V-line operates a bus to Phillip Island's main town, Cowes, from Southern Cross Station in Melbourne city.

Please note that the V-line bus does not go to the Nobbies Centre.

**BY TAXI:** Contact Phillip Island Taxis on 03 5952 2200 to arrange transfers on Phillip Island.

**TOURS AND TRANSPORT:** Contact a [Visitor Information Centre](#) in Melbourne or on [Phillip Island](#) for tours and transport options.



# PARKING

General parking for Nobbies Visitor Centre and Antarctic Journey is located at the end of Ventnor Road.

There are two car parks available. One to the left of Nobbies Visitor Centre and one to the right.

There are three accessible parking bays located in the carpark to the right of Nobbies Visitor Centre. These parking bays are next to Nobbies Visitor Centre and boardwalk entrances.

A drop off point and bus parking are available at the front of Nobbies Visitor Centre.





# WELCOME

Nobbies Visitor Centre is open from 10am daily (2pm on Christmas Day) and closing times are one hour before penguin arrival time.

Please refer to the penguin arrival calendar for more information on these times. Click [here](#) to download.

Entry into Nobbies Visitor Centre is located on the right-hand side of the building and clearly signed 'Entry'.

Visitors enter through two sets of accessible glass automated doors.

For bus and school group arrival, please follow the same process as above.

A small undercover area is available at the entrance to the centre.

Complimentary wheelchair hire is available within the centre. Please see staff for assistance.

Exit from Nobbies Visitor Centre is to the left of the gift shop.

Visitors exit through two sets of accessible glass automated doors.





# STAFF

Ticketing and retail staff wear blue uniforms.

Rangers wear brown uniforms.





# TOILETS

Toilets are located inside Nobbies Visitor Centre, to the right of the entry door.

During opening hours, these toilets can also be accessed from outside of Nobbies Visitor Centre.

Nobbies Visitor Centre offers;

- An accessible toilet (including a parent room) with manual door opening inwardly
- Separate male and female toilets

In the Antarctic Journey Lab, located on the lower level of Nobbies Visitor Centre, there are additional male and female toilets.



## SENSORY GUIDE



### Feels

Different ground surfaces  
Heating/Cooling  
Shared personal space



### Sounds

Hand dryers  
People  
Toilet flushing  
Water running



### Sights

Bright lights  
Mirror/Reflection



### Smells

Air Freshener  
Bathroom smells  
Disinfectants

# ANTARCTIC JOURNEY ENTRY

Antarctic Journey is located on the lower level of Nobbies Visitor Centre.

## FIRST

Visitors enter Antarctic Journey via a 9-metre access ramp located directly opposite Nobbies Visitor Centre entrance.

## NEXT

Visitors proceed to the ticket counter located at the bottom of the access ramp.

Tickets can be purchased via cash or eftpos.

If visitors have pre-purchased tickets, please show tickets to the ticket staff at the counter.

## THEN

Visitors enter Antarctic Journey through a set of clear perspex swing gates followed by a set of stairs with handrail.

For Bus and school group arrival, please follow the same process as above.

For visitors with accessibility requirements, please see a ticketing staff for directions to the lift. Wheelchair hire is available.

Pram parking is available at the entry point, to the left.





# The Lab



微信扫一扫



# ANTARCTIC JOURNEY

Antarctic Journey is a self-guided experience.

There are a range of activities available in the Antarctic Journey Lab including:

- Virtual Seafood Menu
- Research Station
- Antarctic Chill Zone
- Antarctic Landscape Multimedia Experience
- Augmented reality

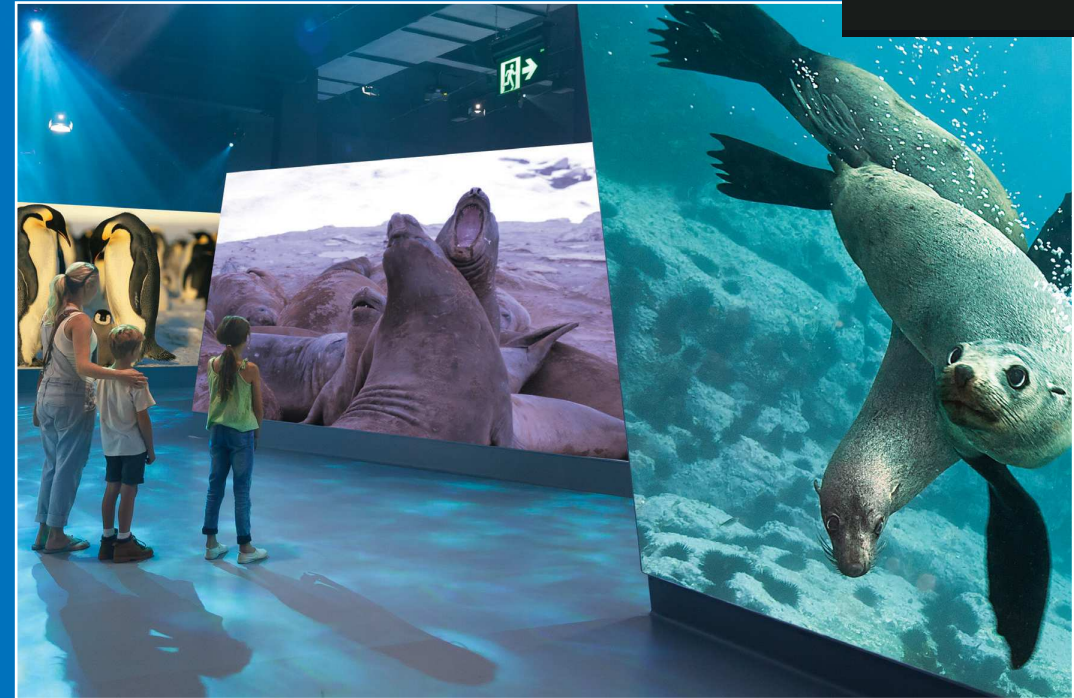
There is also a range of information for visitors to view as well as some taxidermic animals on display.

To help with navigation, visitors can follow the penguin footprints placed on the floor throughout.

Male and female toilets are available in the Antarctic Journey Lab. They are located to the right of the Chill Zone.

To exit the Antarctic Journey Lab, follow the signs marked 'Exit' and proceed up a set of steps with handrail marked 'this way out'.

Visitors requiring the lift to exit, please return to the Lab.



# VIRTUAL SEAFOOD MENU

Virtual Seafood Menu is located in the Antarctic Journey Lab.

Visitors sit down at the table on one of the two benches set up at the Virtual Seafood Menu display.

Different kinds of virtual seafood dishes appear on the table, projected by an overhead projection system.

Visitors then place one or two fingers on the projected seafood dish gently pulling the image towards the placemat in front of them, keeping their fingers on the dish.

Once on the placemat, the projected seafood dish will give information on the origin of the seafood and if it is a good or bad choice for the future of that species.



## SENSORY GUIDE



**Feel**

Heating/Cooling  
Shared personal space  
Touch screen

**MOVEMENT**

Finger dexterity



**Sounds**

Antarctic winds  
(background)  
People



**Sights**

Bright screen lighting  
Dim lab lighting  
Flashing lights



# RESEARCH STATION

The Research Station is located in the Antarctic Journey Lab.

The Research Station offers an insight into the sights and sounds of Antarctic wildlife with animal calls, microscopes and fascinating specimens.



## SENSORY GUIDE



Feel

Heating/Cooling  
Shared personal space

Movement

Finger dexterity



Sounds

Antarctic winds  
(background)

People

Squeaking equipment



Sights

Bright magnifier light  
Dim lab lighting  
Magnified display

# ANTARCTIC CHILL ZONE

The Antarctic Chill Zone is located in the Antarctic Journey Lab.

## FIRST

Visitors stand in front of the thermal imaging camera to see their thermal image projected onto the TV monitor, and take note of their body's different colours based on their heat signature.

## NEXT

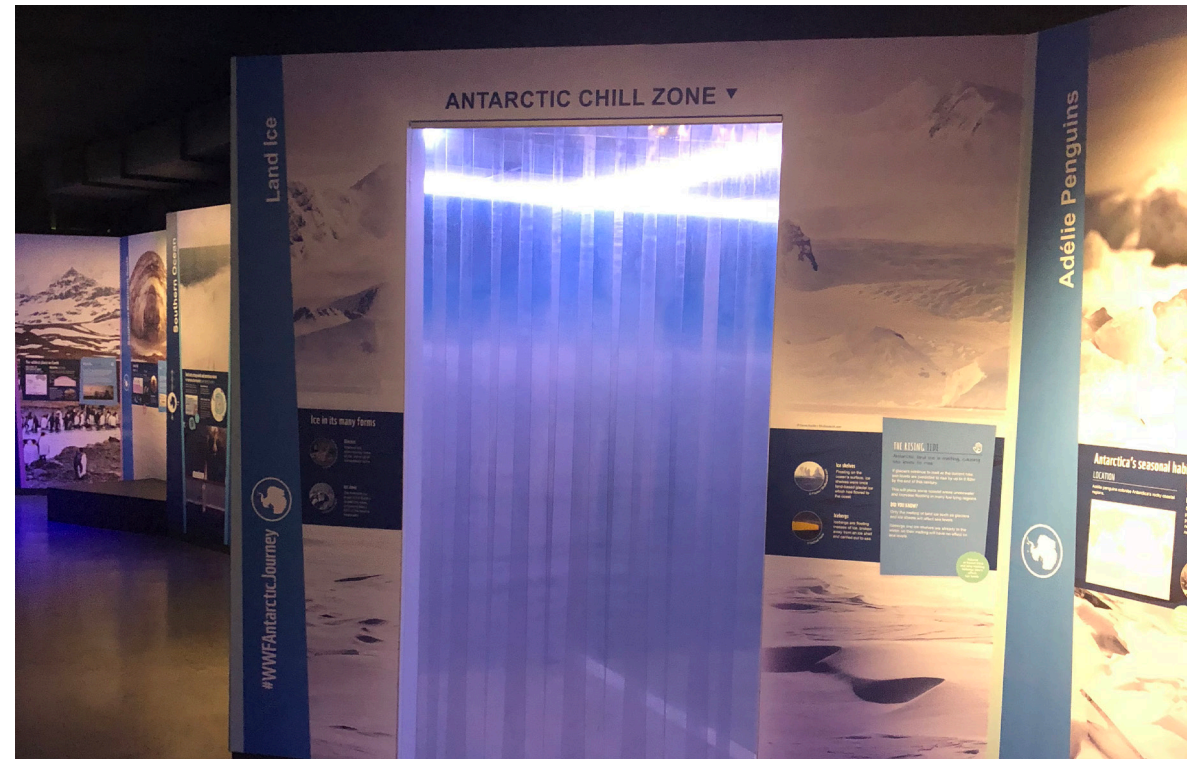
They step into the Antarctic Chill Zone to feel the Antarctic chill for up to 30 seconds.

It is very cold in the Chill Zone with temperatures set to around 4 or 5 degrees Celsius, similar to a domestic fridge.

Entry into the Chill Zone is via a plastic strip door.

## THEN

Visitors return to the thermal image monitor outside of the Chill Zone to compare their thermal image to that of an Emperor Penguin, and also to their own previous image before they entered the Chill Zone.



## SENSORY GUIDE



**Feel**  
Cold air  
Enclosed space  
Heating/Cooling  
Shared personal space



**Sounds**  
Antarctic winds (loud)  
Fans  
People



**Sights**  
Dim lab lighting  
Reflection



# ANTARCTIC LANDSCAPE MULTIMEDIA EXPERIENCE

The Antarctic Landscape Multimedia experience is located to the left of the Lab's entry steps.

Entry/exit is via steps or ramps with handrails. The access ramp is approximately 20-metres in length.

This is an open space with various large screens, fictitious icebergs and seating.

Visitors are welcome to relax in this space and enjoy the stunning multimedia audio and visual experience of the wonderful world of Antarctica and its beautiful wildlife.



Step on the floor activated sensors to hear the sounds of Antarctic wildlife animal calls.



## SENSORY GUIDE



Feel

Heating/Cooling  
Shared personal space



Sounds

Music  
People



Sights

Video imagery  
Floor light show  
Dim lighting  
Reflection/Mirror

# AUGMENTED REALITY

The augmented reality is located in the Antarctic Landscape Multimedia experience, to the left of the Lab's entry steps.

Augmented reality allows visitors the opportunity to have photographs taken whilst they pretend to pat a penguin, stroke a seal or get up close to a whale.

## FIRST

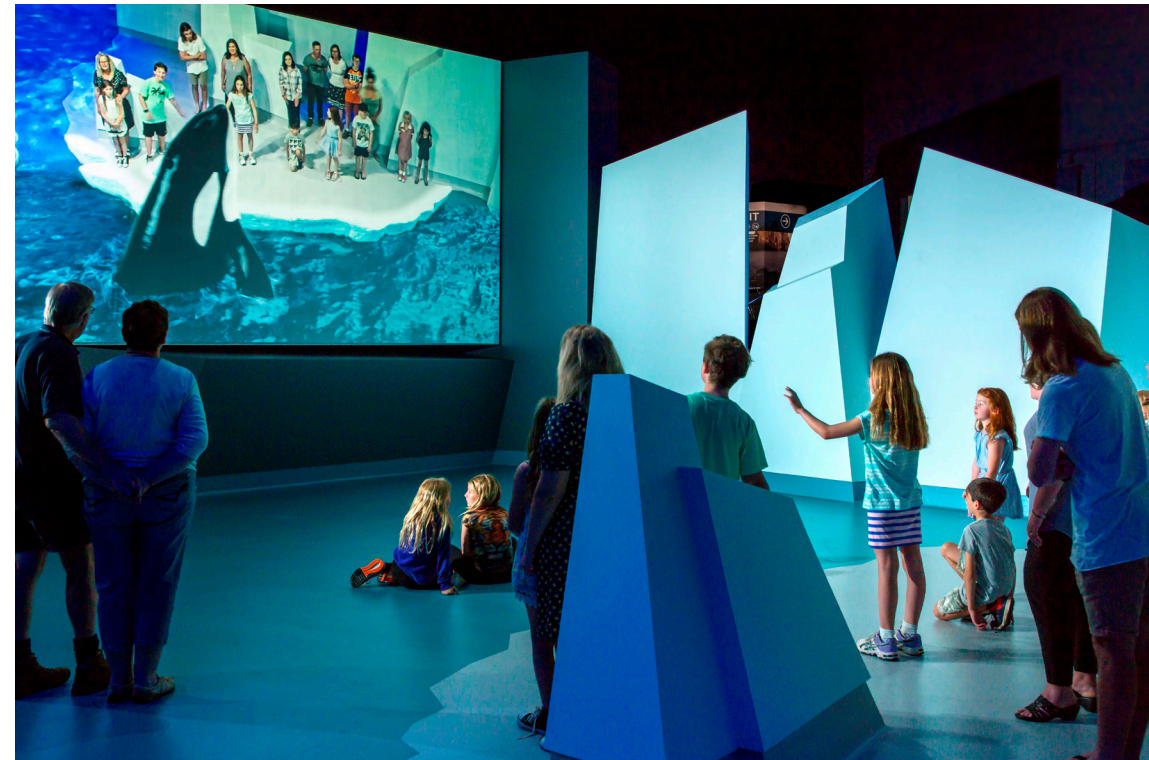
Visitor to stand on the artificial piece of floating ice.

## NEXT

Photographer to stand on the photo point. The photo point is clearly indicated on the floor.

## THEN

Visitors to wait for the animal to appear on the screen that they would like to have a photo taken with and 'strike a pose'.



## SENSORY GUIDE



### Feel

Heating/Cooling  
Shared personal space

### Movement

Change in body  
position



### Sounds

Animal sounds  
Music  
People



### Sights

Dim lighting  
Visual interaction  
Reflection  
Video imagery



# GIFT SHOP | CAFE

Nobbies Visitor Centre café is located in the heart of the centre.

The café is open from 10am daily (2pm on Christmas Day) and closing times are one hour before penguin arrival time.

The café extends over two levels.

Both levels are accessible via steps or ramps with handrails.

Lunch and light snacks are served.

Visitors to order and collect meals from the counter.

Benches, stools, chairs with backrests and tables are available.

Cash or eftpos is available.

## GIFT SHOP

The Gift Shop is located at the entry and exit points of Nobbies Visitor Centre and is open from 10am daily (2pm on Christmas Day) and closing times are one hour before penguin arrival time.

The Gift Shop offers a range of souvenir gifts, clothing and toys.

The store is accessible with wide internal walkways and is suitable for people of all ages.

Cash or eftpos is accepted.





# NOBBIES BOARDWALKS

Nobbies Visitor Centre offers cliff top boardwalks.

There are two walks available which extend over a 1.2-kilometre loop.

One boardwalk is fully accessible, the other includes stepped access.

The accessible boardwalk extends over a 690-metre loop.

Both boardwalks have a decline on the way down and an incline on the way back to the centre.

Visitors can enjoy the spectacular views of the ocean, the Nobbies blowhole, Seal Rocks as well as some possible wildlife sightings along the way including birds overhead, echidnas, wallabies and penguins or penguin boxes.

The Nobbies blowhole can be very windy all year round. Visitors to take care and to make sure to keep belongings secure.

Binoculars are available on the boardwalk at varying heights. They are operated by a \$2 coin.

There are benches with backrests along the boardwalks for visitors to relax and enjoy the views.



## SENSORY GUIDE



### Feel

Change in gradient  
Different ground surfaces  
Shared personal space  
Weather  
Wind



### Sounds

Blowhole  
Ocean  
People  
Wildlife  
Wind



### Sights

Glare  
Magnified views  
Waves crashing

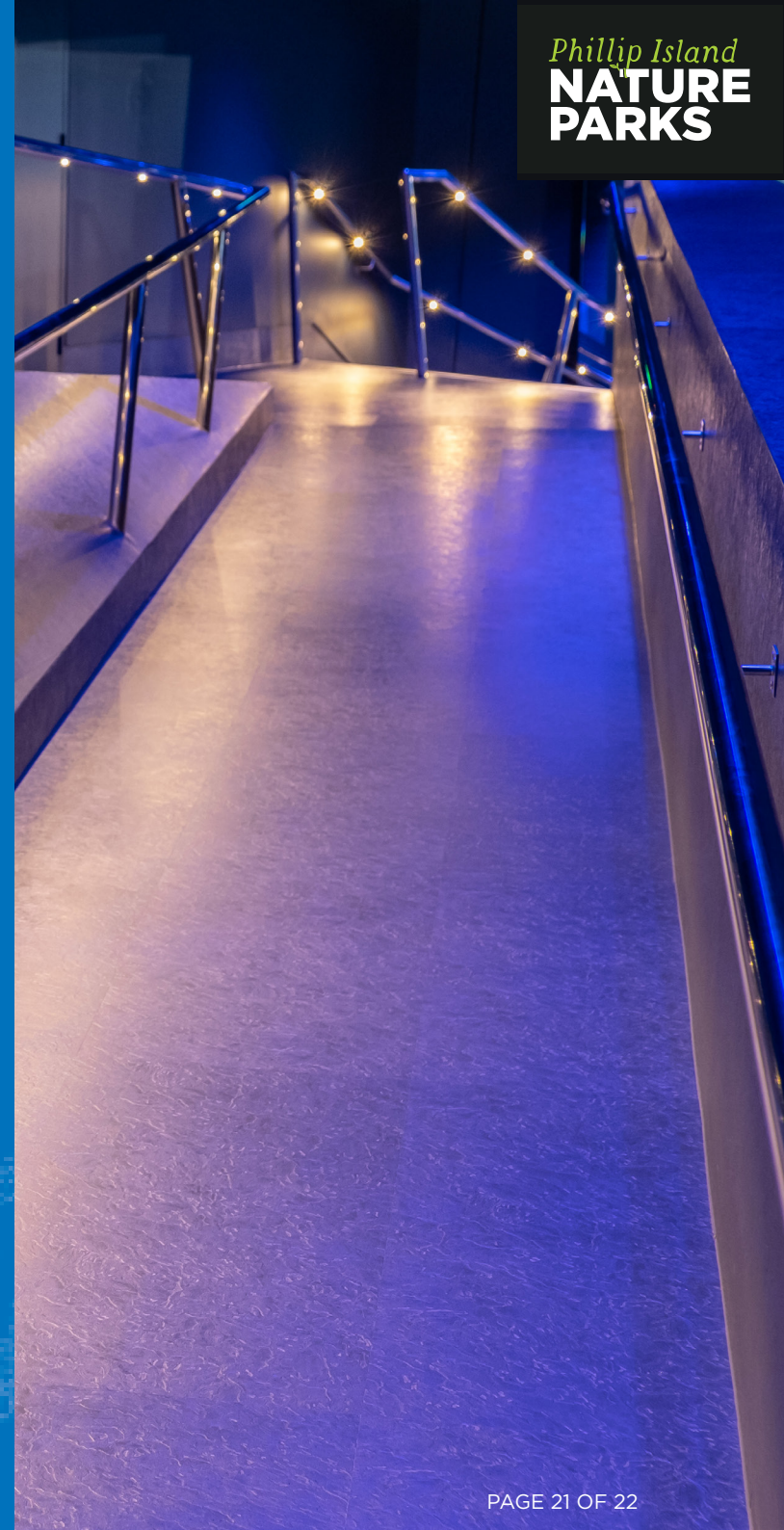


### Smells

Animals  
Ocean smells

# ACCESSIBILITY

- An internet booking system is available
- Companion cards and Australian pensioner cards accepted
- Clear path of travel from outdoor to Nobbies Visitor Centre
- Ramped and stepped access throughout Nobbies Visitor Centre
- Visual Communication Board at ticket counter
- Hearing awareness card at ticket counter to support hard of hearing or Deaf visitors
- Staff available to read information if required
- Pen and paper for exchanging information available at ticket counter
- Complimentary wheelchair available for use within Nobbies Visitor Centre
- Contrast toilet seat in accessible toilet
- Wide internal pathways for prams and wheelchairs
- Pram parking available
- Clear large print external and internal directional signage including symbols throughout
- Raised tactile lift buttons at accessible height
- Both café levels accessible via ramp access
- Interpretive displays at wheelchair eye height
- Circulation space at exhibition areas
- Information in large print
- Assistance animals welcome but must remain on designated paths and restrained by a harness or leash
- Wide, clear external boardwalks for prams, wheelchairs and mobility aids
- Boardwalk gradients do not exceed 1:12
- Clear and accessible visibility through boardwalk handrails
- Coin operated boardwalk binoculars at wheelchair height





# SAFETY

## VISITOR CENTRE AND ANTARCTIC JOURNEY

- Door mat placed on ground at centre entry
- No contrast markings on entry/exit doors or adjacent panels
- Signage for wet floors may be displayed
- Handrails and slip resistant edges installed on steps and ramps throughout
- Tactile ground surface indicators installed prior to steps and ramps throughout
- Antarctic Journey access ramp with small varied gradient
- Lighting installed on steps/ramps in Antarctic Journey
- Concrete pillars throughout Antarctic Journey Lab
- Multimedia experience small raised edge at entry
- Multimedia experience with dulled mood lighting, varying in colour
- Raised platform on one display in centre of multimedia experience
- Fictitious icebergs scattered throughout multimedia experience

## BOARDWALK

- Boardwalks with handrails
- Raised chicken wire on some areas of boardwalks

## GENERAL

- Varied terrain throughout; concrete, asphalt, tiles, vinyl, wooden boardwalk, chicken wire; some with varied gradient
- If first aid is required, please see a staff member
- Defibrillator available in Nobbies Visitor Centre at ticketing counter
- Nobbies Visitor Centre and boardwalks are a no smoking zone
- Children must be supervised at all times
- Emergency exits are signed
- In the event of an emergency, staff are on hand to assist with any evacuation requirements (including the provision of audible fire alarms, fire wardens, accessible and hazard free emergency exits and assembly areas on accessible routes)

