BUNJIL PLACE

Bunjil Place Studio

Access Key

Updated December 2018 V1.0

City of Casey

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BUNJIL PLACE

Guidelines

BUNJIL PLACE

Thank you for choosing to use an Access Key for Bunjil Place Studio.

For your Access Key to be successful, we recommend you follow these guidelines.

- Access Keys preferably to be obtained two weeks in advance of visit.
- Access Keys to be read calmly and confidently in an environment free of distractions.
- An adult/carer is to read the Access Key with the participant as often as required, to ensure the participant understands the Access Key.
- Help the participant comprehend the key points of the Access Key, consistently monitoring for level of understanding.
- If using the Access Key as a reflective tool, enjoy the pivotal link between experience and recall after the visit has taken place.
- Once the visit has taken place, revisit the Access Key to celebrate success.
- Accessbility information is located on page 11. Safety information is located on page 12.
- Download Access Key in its entirety - 13 pages in total.

Access Ability Australia

Access Keys are designed and developed by AccessAbilityAustralia. To view the full range of free Access Keys available, go to AAA Library.

For Access Keys in Braille or audio, please Contact Us.

Please complete our short survey to help us ensure continuous improvement.

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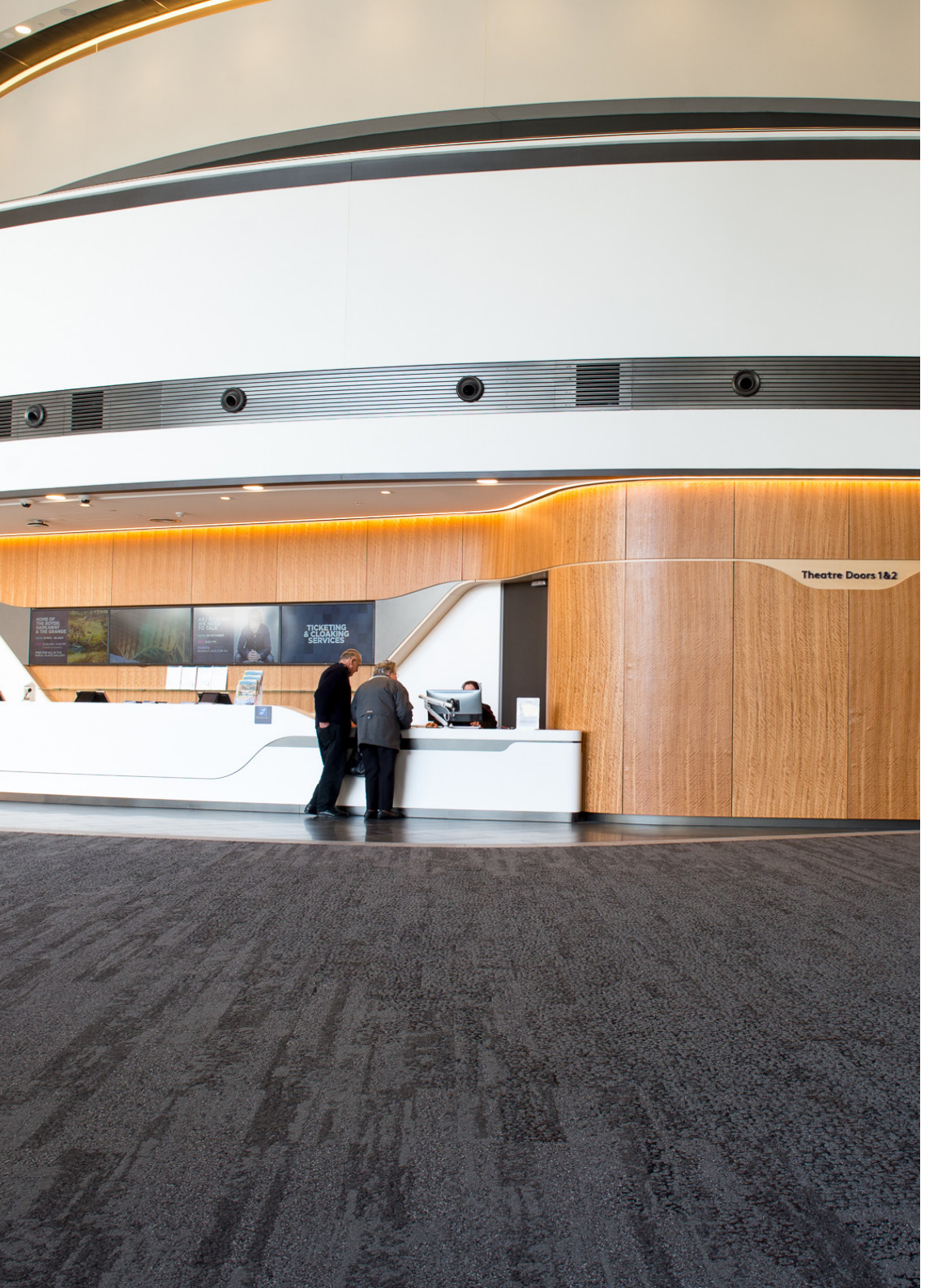
Did You Know?

- Bunjil Place is the City of Casey's vibrant new arts and entertainment precinct.
- For information about events, services and facilities, visit Bunjil Place website or Box Office.
- Bunjil Place Studio hosts a variety of entertainment and performances suitable for patrons of all ages.
- The Studio offers free events such as art exhibitions and installations.
- The Studio can be hired for formal presentations including catered dinners and school presentations - enquire on-line.
- Companion cards are accepted.
- Free Wi-Fi is available.

It is recommended that patrons arrive at least 15-minutes before the beginning of a performance. Arriving late to a performance can be disruptive to the performers on stage and to other audience members. Patrons may be asked to wait until a suitable time in the performance before being permitted to enter the Studio.



Ticketing

For general ticketing and accessible bookings call 9709 9700
Monday - Friday, 9.00am to 5.00pm, or email
bunjilplace@casey.vic.gov.au to contact Box office team

Patrons can also purchase tickets for Bunjil Place Studio at the Box Office.

The Box Office is located in the centre of Bunjil Place.

Cash or eftpos is accepted.

If patrons require assistance upon arrival, please see a staff member of the Concierge or Front of House team.

It is requested that all patrons pre-book accessible seating via the options above.

A cloaking service is available at the Box Office.

Toilets

Bunjil Place has:

- A fully accessible adult change room complete with hoist, shower and seat, toilet rails and a lowered sink.
- A parent room complete with a microwave oven.
- An accessible gender-neutral toilet.
- Separate male and female toilets.

Sounds
Echo
Hand dryers
People
Toilets flushing
Water running

Sights
Bright lights
Mirror/Reflection

Smells
Air Freshener
Bathroom smells
Disinfectants

Sensory Guide

Staff

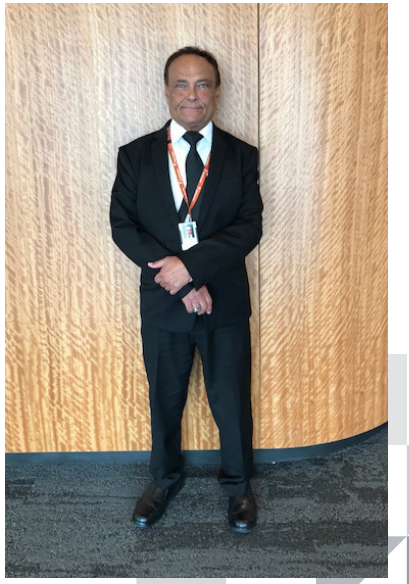
Roving Concierge staff wear black t-shirts or blue chequered shirts.

Box Office staff wear black t-shirts or blue chequered shirts with black jackets or a grey cardigans.

A variety of Front of House staff may be present according to opening hours/events and wear either black/white chequered shirts, blue/white chequered shirts, black plain shirts or black t-shirts with the word ‘hello’ on the front.

Security staff wear traditional security outfit; black jackets and white shirts.

All staff wear lanyards with a swipe card containing name and identification photo.



Studio Entry

Bunjil Place Studio is located on the ground level.

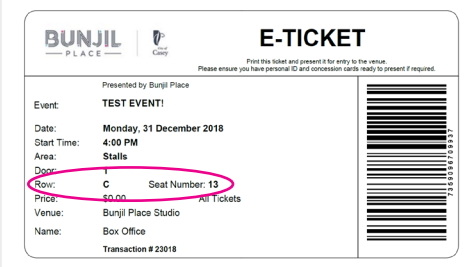
Studio doors open 20-minutes prior to show commencement.

There are two accessible entry/exit doors to the Studio.

For ticketed shows, Front of House staff will be available on both doors to scan tickets.

House lights will remain on during pre-show admission.

Some shows have general admission and other shows have allocated seating. Allocated seating is displayed on tickets.


BUNJIL PLACE

E-TICKET

Print this ticket and present it for entry to the venue.
Please ensure you have personal ID and concession cards ready to present if required.

Presented by Bunjil Place

Event: **TEST EVENT!**

Date: **Monday, 31 December 2018**
Start Time: **4:00 PM**
Area: **Stalls**
Door: **1**
Row: **C** Seat Number: **13**
Price: $0.00 All Tickets
Venue: Bunjil Place Studio
Name: Box Office
Transaction # 23018

Door: 1
Stalls
Row C/ Seat 13
All Tickets
$0.00

Bunjil Place Studio

TEST EVENT!

Mon 31 Dec 2018, 4:00PM

Door	Section	Row	Seat
1	Stalls	C	13

CRM ID: 18
Trans # 23018
Ticket # 66433

Seating rows have aisle lettering and each seat is numbered.

Front of House staff are also available in the Studio to help guide patrons to seating.

Performances

The Studio is a transforming open black box theatre with retractable seating for up to 200 people.

Events enjoyed in this space may include theatre, music, cabaret, comedy, circus, exhibitions, talks and school presentations.

Some shows may have an intermission. If an intermission is available, it will be noted on tickets and announced at pre-show time.

During intermission, patrons may wish to leave or remain in the Studio.

An announcement will be made to advise patrons intermission is coming to an end.

The Bar, located next to the Box Office, will be open an hour prior to the performance and for intermission during every general public ticketed event. The Bar offers refreshments and snacks.

Additional signage will be displayed if a performance has strobe lighting, coarse language etc.

Food and drink may be consumed in the Studio.

Exhibition installation view: *Emergent 2017: VCE Graduate Exhibition*

Sensory Guide

Feel
Heating/cooling
Shared personal space
Movement
Balance

Sounds
Applause
Flip out chairs
Music
Performers/Narrator
People
Sound effects

Sights
Special effects smoke
Varied lighting
Vivid entertainment
Visual effects

Smells
Food/Drink
Special effects smoke
Timber

Studio Exit

At the conclusion of shows, full house lights will come on to indicate it is time for patrons to leave.

Some shows may have an encore. If an encore takes place, house lights will go off again to allow for the encore. (An encore is a short performance after the main performance).

When full house lights are on, patrons are requested to leave in an orderly manner. Walking only.

Front of House staff are available to help guide patrons to exits.

For patrons with mobility requirements, please see Front of House staff.

Accessibility

- Visual Communication Board located at Box Office.
- Pen and paper available at Box Office for exchanging information.
- Staff available to read information to patrons if required.
- Assistance animals are welcome.
- Studio has wheelchair and companion seating.
- Vision impaired seating is available upon request – if Studio has an audio described performance, seats will be retained to facilitate bookings for patrons with low vision.
- Studio provides an appropriate acoustic environment.
- Seating is available outside the Studio.
- Wheelchair/scooter charging station (power point) is available in an accessible location. Please see Roving Concierge or Front of House staff for assistance.

Safety

- Studio flooring is black Masonite.
- Clear entry/exits.
- Retractable step lighting remains on at all times.
- No tactile ground surface indicators installed prior to retractable seating steps.
- Step handrail may be subject to slight movement due to temporary nature of structure.
- No aisle lighting available.
- House lighting will vary.
- No stage definition visible at front of the Studio.
- Front of House staff provide assistance to cloak mobility aids.
- If assistance or first aid is required, please see Front of House staff.
- All exits are clearly marked with appropriate signage above all doors.
- The Studio is a no smoking zone.
- Bunjil Place request all patrons respect personal space of others, place rubbish in bins provided and move safely throughout the venue, walking only.
- In the event of an emergency, staff will help and direct visitors. If there is to be an evacuation, visitors will be directed to the nearest exit and designated assembly area.

Contact Us

Bunjil Place
2 Patrick Northeast Drive
Narre Warren Victoria 3805

Phone: 9709 9700

www.bunjilplace.com.au

Facebook | Instagram | YouTube

City of Casey