# Bunjil Place Plaza Access Key

**Version 1.0**

**Updated December 2018**

## Guidelines

**Thank you for choosing to use an Access Key for Bunjil Place Plaza.**

**For your Access Key to be successful, we recommend you follow these guidelines.**

**Access Keys preferably to be obtained two weeks in advance of visit.**

**Access Keys to be read calmly and confidently in an environment free of distractions.**

**An adult/carer is to read the Access Key with the participant as often as required, to ensure the participant understands the Access Key.**

**Help the participant comprehend the key points of the Access Key, consistently monitoring for level of understanding.**

**If using the Access Key as a reflective tool, enjoy the pivotal link between experience and recall after the visit has taken place.**

**Once the visit has taken place, revisit the Access Key to celebrate success.**

**Download Access Key in its entirety - 13 pages in total.**

## Did You Know?

**Bunjil Place is the City of Casey’s vibrant new arts and entertainment precinct.**

**Bunjil Place Plaza hosts festivals, markets, art, gigs and children’s entertainment including fun-filled school holiday activations.**

**Free Wi Fi is available.**

**For assistance, please see Roving Concierge staff, call 9709 9700 (Monday to Saturday, 9.00am – 5.00pm) or contact Bunjil Place on the following link.**

[**https://www.bunjilplace.com.au/contact**](https://www.bunjilplace.com.au/contact)

## Toilets

**Bunjil Place has:**

**A fully accessible adult change room complete with hoist, shower and seat, toilet rails and a lowered sink.**

**A parent room complete with a microwave oven.**

**An accessible/gender neutral toilet.**

**Separate male and female toilets.**

### Sensory Guide Toilets

#### Sounds

* **Echo**
* **Hand dryers**
* **People**
* **Toilets flushing**
* **Water running**

#### Sights

* **Bright lights**
* **Mirror/Reflection**

#### Smells

* **Air Freshener**
* **Bathroom smells**
* **Disinfectants**

## Staff

**Roving Concierge staff wear black t-shirts or blue chequered shirts.**

**Gallery Front of House staff wear black t-shirts or black chequered shirts.**

**A variety of Front of House Officers may be present according to opening hours/events and wear either black/white chequered shirts; blue/white chequered shirts; black plain shirts; or black t- shirts with the word ‘hello’ on the front.**

**Security wear traditional security outfit: black jackets and white shirts.**

**All staff wear lanyards with a swipe card containing name and identification photo.**

## Plaza

**Bunjil Place Plaza is a public space that permanently remains open.**

**Seating is provided.**

**Beanbags, tables, chairs with backrests.**

**Deck chairs in spring and summer are available.**

**The large Plaza screen operational hours are 7.30am - 9.30pm daily.**

**During organised events, Front of House staff will be available to greet visitors.**

**Activities may sometimes be available for free play.**

**For water activities, please ensure clothing remains on and care is taken as the ground may become slippery when wet.**

**Children are to be supervised at all times.**

**A drinking fountain is available in the Plaza.**

**Dogs are welcome on a lead.**

**For a water bowl, please see Roving Concierge staff.**

**What to Bring.**

**Chairs, picnics, sun hats and sunscreen.**

**Not permitted.**

**Alcohol, smoking and drones.**

### Sensory Guide Plaza

#### Feel

* **Different ground surfaces**
* **Shared personal space**
* **Vibration**
* **Weather**

#### Movement

* **Balance**

#### Sounds

* **Children playing**
* **Entertainment**
* **Music**
* **Nature**
* **People**
* **Traffic**

#### Sights

* **Bright lights**
* **Glare**
* **Flickering screen**
* **Vivid entertainment**

#### Smells

* **Food/Drink**
* **Sunscreen**

## Accessibility

**Visual Communication Board located at Box Office.**

**Pen and paper available at Box Office for exchanging information.**

**Staff available to read information to visitors if required.**

**There are wide, clear walkways within the Plaza.**

**Access ramps are located at both sides of the Plaza.**

**Assistance animals are welcome.**

**There is accessible parking for scooter users.**

**Wheelchair/scooter charging station (power point) are available in both the Plaza and Foyer. Please see Roving Concierge staff for assistance.**

**Provision of spaces for persons using a wheelchair/mobility aid to sit with friends.**

**The Plaza screen uses open captions where possible.**

## Safety

**There is a clear path of travel from outdoor to indoor areas.**

**Visitors to cross a walkway bridge with handrail to enter the Plaza.**

**Skateboarders and bike riders to dismount. Bike racks are available at the side of the building (toward the Shrine).**

**Tactile ground surface indicators, handrails and slip resistant edges are installed on Plaza steps.**

**No lighting on Plaza step edges.**

**Consistent and even lighting throughout is provided.**

**Security/lighting available for 30-minutes after the duration of events to allow for safe exit.**

**There is additional security lighting at night.**

**There is a variance of terrain in the Plaza (grass, concrete).**

**The Plaza has change in levels of concrete with no colour contrast.**

**Ground surfaces may become slippery when wet.**

**Visitors to note, Plaza stage areas may vary in size and location.**

**Visitors to be mindful of Plaza obstacles such furniture, installations.**

**Dogs are permitted but must be kept on a leash at all times.**

**The Plaza is a no smoking zone and no alcohol zone.**

**Visitors to be mindful of cables that may extend across the ground (appropriate cable trays will be provided).**

**There will be exclusion zones during events to allow access for emergency vehicles.**

**Portable umbrellas are available in summer - please see a Roving Concierge staff for assistance.**

**If shade/shelter is required, it is recommended visitors use the cover from the roof line.**

**If first aid is required, please see a Roving Concierge staff.**

**All exits are clearly marked with appropriate signage above all doors.**

**Bunjil Place request all visitors respect personal space of others and place rubbish in bins provided.**

**In the event of an emergency, staff will help and direct visitors. If there is to be an evacuation, visitors will be directed to the nearest exit and designated assembly area.**

## Contact Us

**Bunjil Place, 2 Patrick Northeast Drive, Narre Warren, Victoria, 3805.**

**Phone: 9709 9700**

**Website:** [**www.bunjilplace.com.au**](http://www.bunjilplace.com.au)

**Facebook:** [**https://www.facebook.com/BunjilPlace/?ref=br\_rs**](https://www.facebook.com/BunjilPlace/?ref=br_rs)

**Instagram:** [**https://www.instagram.com/bunjil\_place/**](https://www.instagram.com/bunjil_place/)

**YouTube:** [**https://www.youtube.com/channel/UCtJWVwEn0-etpde3X03V8Fw**](https://www.youtube.com/channel/UCtJWVwEn0-etpde3X03V8Fw)

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**For Access Keys in Braille or audio, please contact us** [**https://accessabilityaustralia.com/contact-us/**](https://accessabilityaustralia.com/contact-us/)

**Please complete our short survey on the following link to help us ensure continuous improvement.**

[**https://www.surveymonkey.com/r/F666XYK**](https://www.surveymonkey.com/r/F666XYK)

**We really appreciate your feedback.**

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