# Bunjil Place Access Key

**Version 1.0**

**Updated December 2018**

## Guidelines

**Thank you for choosing to use an Access Key for Bunjil Place.**

**For your Access Key to be successful, we recommend you follow these guidelines.**

**Access Keys preferably to be obtained two weeks in advance of visit.**

**Access Keys to be read calmly and confidently in an environment free of distractions.**

**An adult/carer is to read the Access Key with the participant as often as required, to ensure the participant understands the Access Key.**

**Help the participant comprehend the key points of the Access Key, consistently monitoring for level of understanding.**

**If using the Access Key as a reflective tool, enjoy the pivotal link between experience and recall after the visit has taken place.**

**Once the visit has taken place, revisit the Access Key to celebrate success.**

**Download Access Key in its entirety - 16 pages in total.**

## Communication Board

**A Bunjil Place Communication Board including symbols is available at the Box Office.**

## Did You Know?

**Bunjil Place is the City of Casey’s vibrant new arts and entertainment precinct.**

**It is suitable for visitors of all ages.**

**The precinct brings together a mix of facilities including an outdoor community Plaza, Theatre, multipurpose Studio, Function Centre, Library, Gallery and City of Casey Customer Service Centre and Council offices all in one place.**

**It hosts festivals, markets, art, exhibits, entertainment and children’s activities.**

**For events and more information for Bunjil Place, refer to the Bunjil Place website on the following link.**

[**https://www.bunjilplace.com.au/about**](https://www.bunjilplace.com.au/about)

**Find out about the unique meaning of the Bunjil across our traditional land owners the Boon Wurrung, Bunurong and Wurundjeri people on the following link.**

[**https://www.bunjilplace.com.au/bunjil**](https://www.bunjilplace.com.au/bunjil)

**To provide feedback please see Roving Concierge staff, call 9709 9700 (Monday to Saturday, 9.00 am – 5.00 pm) or contact Bunjil Place on the following link.**

[**https://www.bunjilplace.com.au/contact**](https://www.bunjilplace.com.au/contact)

**Since it’s opening in October 2017, Bunjil Place has had over 600,000 visitors.**

## Getting There

**Bunjil Place is located at Patrick Northeast Drive, Narre Warren, right next to Westfield Fountain Gate.**

**For more information on Westfield Fountain Gate, see the following link.**

[**https://www.westfield.com.au/fountaingate**](https://www.westfield.com.au/fountaingate)

**Coming from Melbourne**

**If you're driving, you can get to Bunjil Place via the Monash and South Gippsland Freeways and the Princes Highway, with links from other major arterials.**

**Bunjil Place is no more than half an hour from most southern and eastern metro hubs including Frankston, Ringwood, Pakenham and the middle-ring suburbs, and an easy 40-minutes on the M1 from the CBD.**

**If you're using public transport jump on the Pakenham Line to Narre Warren Station.**

**Bunjil Place is a 15-minute walk or short local bus ride to Westfield Fountain Gate, just down the road.**

**For more information visit Public Transport Victoria's website on the following link.**

[**https://www.ptv.vic.gov.au/**](https://www.ptv.vic.gov.au/)

## Parking

**Please see the following link for parking availability at Bunjil Place precinct.**

[**https://www.bunjilplace.com.au/parking-at-bunjil-place**](https://www.bunjilplace.com.au/parking-at-bunjil-place)

**The orange areas represent all day parking, while the pink represents 2-hour parking and blue areas represent 3-hour parking respectively.**

**Green areas represent 5-minute drop-off/pick-up and accessible parking bays are also represented on the map.**

## Entry/Exit

**Entry/Exit into Bunjil Place precinct is paved and accessible.**

**Visitors to cross a walkway bridge with handrails.**

**There are two sets of glass automated doors located at the end of each walkway bridge.**

**If shade/shelter is required, it is recommended visitors use the cover from the roofline.**

## Toilets

**Bunjil Place has:**

**A fully accessible adult change room complete with hoist, shower and seat, toilet rails and a lowered sink.**

**A parent room complete with a microwave oven.**

**An accessible gender-neutral toilet.**

**Separate male and female toilets.**

### Sensory Guide Toilets

#### Sounds

* **Echo**
* **Hand dryers**
* **People**
* **Toilets flushing**
* **Water running**

#### Sights

* **Bright lights**
* **Mirror/Reflection**

#### Smells

* **Air Freshener**
* **Bathroom smells**
* **Disinfectants**

## Staff

**Roving Concierge staff wear black t-shirts or blue chequered shirts.**

**Box Office staff wear black t-shirts or blue chequered shirts with black jackets or grey cardigans.**

**A variety of Front of House staff may be present according to opening hours/events and wear either black/white chequered shirts, blue/white chequered shirts, black plain shirts or black t- shirts with the word ‘hello’ on the front.**

**Security staff wear traditional security outfit; black jackets and white shirts.**

**All staff wear lanyards with a swipe card containing name and identification photo.**

## Foyer

**Bunjil Place foyer is the point of entry for the Library, Gallery, Studio, Theatre, Meeting Rooms, City of Casey Customer Service Centre, Café, Function Rooms and Council offices.**

**The foyer is impossible to miss and the perfect place to begin your Bunjil Place journey.**

**It includes an enormous timber grid shell; truly a work of art, an interactive touch wall and an upper level foyer.**

**Seating is provided including leather couches with backrests.**

**Free Wi-Fi is available.**

**For opening hours and more information on the Café, refer to Bunjil Place café website on the following link.**

[**https://www.bunjilplace.com.au/about/cafe**](https://www.bunjilplace.com.au/about/cafe)

**The foyer may also host events such as markets or morning teas.**

**A water fountain is available on the Box Office counter to the left side.**

### Sensory Guide Foyer

#### Feel

* **Heating/Cooling**
* **Shared personal space**

#### Sounds

* **Announcements**
* **Audio recording**
* **Echo**
* **Faint music**
* **Footsteps**
* **People**

#### Sights

* **Bright lights**
* **Flickering screens**
* **Glare**

#### Smells

* **Food/Drink**
* **Leather**
* **Timber**

## Accessibility

**Visual Communication Board located at Box Office.**

**Pen and paper available at Box Office for exchanging information.**

**Staff available to read information to visitors if required.**

**There are wide, clear walkways within the foyer.**

**Assistance animals are welcome.**

**Spaces for a person using a wheelchair or mobility aid to sit with friends are available.**

**Accessible parking for scooter users.**

**Wheelchair/scooter charging station (power point) is available in an accessible location. Please see Roving Concierge staff for assistance.**

## Safety

**There is a clear path of travel from outdoor to indoor areas.**

**Handrails on entry/exit walkway bridges.**

**Skateboarders and bike riders are to dismount. Bike racks are available at the side of the building (toward the Shrine).**

**Tactile ground surface indicators, handrails and slip resistant edges installed on Plaza steps.**

**No lighting on Plaza step edges.**

**Variance of terrain in the Plaza (grass, concrete).**

**The Plaza has a change in levels of concrete with no colour contrast.**

**Visitors to note, Plaza stage areas may vary in size and location.**

**Visitors to be mindful of Plaza obstacles, for example furniture, installations.**

**Contrast safety markings on Bunjil Place main entry/exit doors.**

**Contrast safety markings on adjacent panels and windows.**

**Foyer flooring is concrete tiles and carpeting.**

**Ground surfaces may become slippery when wet.**

**Protruding ground lights around base of timber grid shell in foyer.**

**Catering may be present in the foyer depending upon events.**

**Consistent and even foyer lighting throughout.**

**Security and lighting will remain on 30-minutes after the duration of events to allow for safe exit.**

**Additional security lighting at night.**

**Bunjil Place is a no smoking zone.**

**Alcohol must not be taken inside or outside of Bunjil Place.**

**Visitors to be mindful of cables that may extend across the ground (appropriate cable trays will be provided).**

**If first aid is required, please see Roving Concierge staff or Front of House staff for assistance.**

**All exits are clearly marked with appropriate signage above all doors.**

**Bunjil Place request all visitors respect personal space of others, place rubbish in bins provided and move safely throughout the venue, walking only.**

**In the event of an emergency, staff will help and direct visitors.**

**If there is to be an evacuation, visitors will be directed to the nearest exit and designated assembly area.**

## Contact Us

**Bunjil Place, 2 Patrick Northeast Drive, Narre Warren, Victoria, 3805.**

**Phone: 9709 9700**

**Website:** [**www.bunjilplace.com.au**](http://www.bunjilplace.com.au)

**Facebook link:** [**https://www.facebook.com/BunjilPlace/?ref=br\_rs**](https://www.facebook.com/BunjilPlace/?ref=br_rs)

**Instagram link:** [**https://www.instagram.com/bunjil\_place/**](https://www.instagram.com/bunjil_place/)

**YouTube link:** [**https://www.youtube.com/channel/UCtJWVwEn0-etpde3X03V8Fw**](https://www.youtube.com/channel/UCtJWVwEn0-etpde3X03V8Fw)

**Access Ability Australia logo**

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**To view the full range of free Access Keys available, go to the following link** [**https://accessabilityaustralia.com/access-keys-2/**](https://accessabilityaustralia.com/access-keys-2/)

**For Access Keys in Braille or audio, please contact us** [**https://accessabilityaustralia.com/contact-us/**](https://accessabilityaustralia.com/contact-us/)

**Please complete our short survey on the following link to help us ensure continuous improvement.**

[**https://www.surveymonkey.com/r/F666XYK**](https://www.surveymonkey.com/r/F666XYK)

**We really appreciate your feedback.**

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