# Myuna Farm Access Key

**182 Kidds Road, Doveton**

**Phone (03) 9706 9944**

**Valid to December 2020  
Version 5.0**

## Glossary

**AFFL - Above finished floor level.**

**Balance: an even distribution of weight enabling someone to remain steady.**

**Change in body position: when a person changes posture or position, for example sitting to standing.**

**Change in ground surface: soil, gravel, concrete, carpet, tiles, grass, mulch, floor boards.**

**Code Red Days: Code Red days are very rare and very serious. These are the worst conditions for a bushfire or grassfire.**

**Nature: Environment, plants.**

**Slightly varied ground gradient: hilly, sloped, bumpy, uneven ground.**

## Guidelines

**Thank you for choosing to use an Access Key for Myuna Farm.**

**For your Access Key to be successful, we recommend you follow these guidelines:**

**Access Keys are available online to help you prepare for your visit in advance.**

**Access Keys be read and shared in an environment free of distractions.**

**Access Keys can be read independently or shared with a friend, family member, carer or support worker to prepare for the visit.**

**If sharing the Access Key with participant, help participant comprehend key points, consistently monitoring for level of understanding.**

**If sharing the Access Key with participant, contextualised photographs can be used to summarise information and experiences.**

**If using the Access Key as a reflective tool, make sure to enjoy the pivotal link between experience and recall after the visit has**

**taken place.**

**Once the visit has taken place, revisit the Access Key to celebrate success.**

**Download Access Key in its entirety - 25 pages in total.**

## Did You Know?

**Myuna Farm is closed on all Code Red days.**

**Mention Myuna Farm’s Access Key when purchasing tickets and each person in your group will receive an additional free animal feed bag.**

**Party bookings are available.**

**The Doveton Show is held in September every year at Myuna Farm.**

**Free Wi-Fi is available in the central picnic area, farm café area and Animal Display building.**

**Leave your feedback by visiting the following link.**

[**https://www.caseyconversations.com.au/myuna-farm-feedback/survey\_tools/feedback-myuna-farm**](https://www.caseyconversations.com.au/myuna-farm-feedback/survey_tools/feedback-myuna-farm)

**Find Myuna Farm on Facebook on the following link.** [**https://www.facebook.com/MyunaFarm**](https://www.facebook.com/MyunaFarm)

## Getting There

**Myuna Farm is located at 182 Kidds Road, Doveton.**

**See Google Maps reference on the following link.**

[**https://www.google.com/maps/place/Myuna+Farm/@-37.986473,145.2297093,17z/data=!3m1!4b1!4m5!3m4!1s0x6ad616a5ce5cebd5:0xd53f92d96ec2f37!8m2!3d-37.986473!4d145.231898**](https://www.google.com/maps/place/Myuna+Farm/@-37.986473,145.2297093,17z/data=!3m1!4b1!4m5!3m4!1s0x6ad616a5ce5cebd5:0xd53f92d96ec2f37!8m2!3d-37.986473!4d145.231898)

**The nearest bus stop is located approximately 180 metres away near the intersection of Power and Clow Streets.**

**For further information on how to get to Myuna Farm, please visit Public Transport Victoria on the following link.**

[**https://www.ptv.vic.gov.au/**](https://www.ptv.vic.gov.au/)

## Welcome

**Welcome to Myuna Farm.**

**Open 10am to 4pm every day of the year.**

## Parking

**The most convenient parking is located at the end of the driveway on both left and right-hand sides.**

**There is:**

**Four accessible parking bays on the left-hand side of the driveway, approximately 25 metres from the entrance.**

**Bus parking on the left-hand side of the drive way.**

**General parking is throughout carpark.**

**There are no restrictions.**

**There is a convenient drop off point beside the front entrance.**

## Entry and Admission

**Entry to Myuna Farm is through the main ticket office.**

**It is located at the top of the driveway.**

**Enter this area through an open set of double wooden accessible doors.**

**Admission tickets can be purchased at the ticket office.**

**Cash or eftpos is accepted.**

**There is an undercover area located at the entry.**

### Sensory Guide Entry and Admission

#### Feel

**• Change in ground surface**

**• Shared personal space**

**• Weather**

#### Sounds

**• Animals**

**• Announcements**

**• Keyboard clicks**

**• Mouse clicks**

**• People**

**• Phones**

**• Register**

#### Sights

**• Animal enclosures**

**• Animals**

**• People**

#### Smells

**• Air Freshener**

**• Animals**

**• Nature**

## Staff

**Myuna staff wear a uniform that consists of blue jeans and a blue and white chequered shirt.**

**A navy-blue jacket may also be worn when it’s cold.**

## Toilets

**There is one set of toilets.**

**They are located on the left-hand side of the pathway after the entry to Myuna Farm.**

**Includes:**

**One unisex, accessible toilet.**

**Manual door opening inward. Door clearance of 850mm. Twist lock at 1190mm AFFL.**

**Cubicle space 2050mm x 2900mm.**

**Grab bars to the left and behind toilet.**

**Toilet height at 440mm AFFL. Left hand transfer.**

**Sink height at 800mm AFFL with lever tap 890mm AFFL. Sinks in shared common area outside toilets.**

**Separate baby change area.**

**Separate male and female toilets.**

### Sensory Guide Toilets

#### Feel

**• Change in ground surface**

**• Shared personal space**

#### Sounds

**• Animals**

**• Hand dryers**

**• People**

**• Toilets flushing**

**• Water running**

#### Sights

**• Mirror/Reflection**

**• People**

#### Smells

**• Bathroom smells**

**• Disinfectants**

## Free Range Animals

**At Myuna Farm some animals roam free.**

**These animals may move quickly and make noises.**

## Rest Areas

**There are several different areas available for visitors to rest and relax.**

**For a quiet inside space, visit the seating area in the animal display centre.**

## Café

**Myuna Farm Café and Catering is located at the entrance to the farm, only meters from the play-ground.**

**The café is open seven days a week.**

**Entry to the café is via an open doorway 1900mm wide.**

**There are outside tables and chairs available.**

**There is a large print menu displayed on the interior café wall.**

**Food is also displayed in a low height glass cabinet.**

**For further information and menu options, visit our website on the following link.**

[**http://www.myunafarmcafe.com.au/**](http://www.myunafarmcafe.com.au/)

### Sensory Guide Café

#### Feel

**• Shared personal space**

#### Sounds

**• Announcements**

**• Café equipment**

**• Cash register**

**• People**

#### Sights

**• People**

#### Smells

**• Food/Drink**

## Picnic and Barbeque Area

**There are picnic tables and free barbeques at Myuna Farm for visitors to enjoy.**

**They are located inside the farm, near the main entry area.**

**There are picnic tables and chairs as well as a designated accessible picnic area.**

**Cleaned gas barbeques are available for all visitors.**

### Sensory Guide Picnic and Barbeque Area

#### Feel

**• Change in ground surface**

**• Shared personal space**

**• Weather**

#### Sounds

**• Animals**

**• Announcements**

**• BBQ cooking**

**• Children playing**

**• People**

#### Sights

**• Animals**

#### Smells

**• Barbeques cooking**

**• Food**

**• Nature**

## Maze and Playground

### Sensory Guide Maze and Playground

#### Feel

**• Balance**

**• Change in body position**

**• Change in ground surface**

**• Shared personal space**

**• Weather**

#### Sounds

**• Animals**

**• Announcements**

**• Children playing**

**• People**

#### Sights

**• Animals**

**• Moving playground equipment**

#### Smells

**• Barbeque cooking**

**• Food**

**• Nature**

## Animal Nursery

**The animal nursery is located in Brucie’s Barn and is an enclosed space.**

**Entrances are open and wide with ropes suspended from top to bottom.**

**This is to prevent birds from flying in.**

**The animal nursery houses rabbits, guinea pigs, lambs, sheep, goats and a lama.**

**Entry to the rabbit pen is via a gate opening inward. Gate with a clearance of 730mm and latch lock at 1840mm AFFL with a single step entry.**

**Children must be accompanied by an adult in the rabbit pen.**

**Visitors can pat the animals in the animal nursery.**

**Please do not pick up or feed the animals in the nursery.**

**Reptiles such as snakes and lizards are in glass enclosures.**

**Joey Davis, the Myuna Farm cockatoo, lives here.**

**There is a sink, tap and soap available for washing hands after patting the animals.**

### Sensory Guide Animal Nursery

#### Feel

**• Change in ground surface**

**• Shared personal space**

**• Slightly varied ground gradient**

#### Sounds

**• Animals**

**• Announcements**

**• Children playing**

**• Echo**

**• People**

#### Sights

**• Animal enclosures**

**• Animals**

**• Dust**

**• People**

**• Sawdust ground cover**

**• Straw**

#### Smells

**• Animals**

**• Dust**

**• Nature**

**• Sawdust/Straw**

## Pony Rides

**Pony rides are on every day between 11am and 3pm (except for days when the temperature is over 33 degrees celsius).**

**A staff member will assist visitors with pony rides.**

**First, tickets to be purchased at the main ticket office.**

**A height chart is available here.**

**This chart helps visitors to determine which pony is most suitable to ride.**

**Then, pony rides are located behind the Myuna Farm Maze.**

### Sensory Guide Pony Rides

#### Feel

**• Balance**

**• Change in body position**

**• Helmet pressure**

**• Shared personal space**

**• Weather**

#### Sounds

**• Animals**

**• Children playing**

**• Horn**

**• People**

**• Train engine**

#### Sights

**• Animals**

**• Dust**

#### Smells

**• Animals**

**• Dust**

**• Nature**

## Train Rides

**There are train rides available at Myuna Farm.**

**First, tickets can be purchased from the main ticket office.**

**Train rides start at 11am and finish at 3pm.**

**They continually run every 15 to 20 minutes.**

**On low visitor numbered days, train rides run at 11am, 12pm, 1pm, 2pm and 3pm.**

**Please ask a staff member for location of train ride line up area.**

**The train ride runs for 15 minutes.**

**The train travels at a maximum speed of 10 kilometres per hour.**

**There is a wheelchair train carriage available.   
Please organise this with staff at least 30 minutes before you require it.**

### Sensory Guide Train Rides

#### Feel

**• Balance**

**• Bumpy surface**

**• Change in body position**

**• Shared personal space**

**• Weather**

#### Sounds

**• Animals**

**• Children playing**

**• Horn**

**• People**

**• Tractor engine**

#### Sights

**• Animals**

**• Animal enclosures**

**• Dust**

#### Smells

**• Dust**

**• Engine fumes**

**• Nature**

## Accessibility

**Ticket office counter 1180mm AFFL.**

**Staff available to read information if required.**

**Pen and paper for exchanging information.**

**Spaces for a person using a wheelchair to sit with friends throughout.**

**Wide, clear internal and external walkways throughout.**

**Outdoor picnic tables 650mm high, 780mm deep.**

**Myuna Farm Café and Catering customer service counter 900mm AFFL.**

**Myuna Farm Café and Catering outdoor chairs with backs and armrests.**

**Consideration for special dietary requirements can be made available. Contact myunafarmcafe@gmail.com**

**Brucie’s Barn interior pathways with a minimum width of 880mm.**

**Brucie’s Barn reptile glass enclosures at heights 600mm AFFL to 1000mm AFFL.**

**Brucie’s Barn sink, tap and soap at 720mm AFFL.**

**Feed trail with viewing areas that provide good visibility.**

**Wayfinding signage using simple language.**

**A wheelchair for loan. See staff at the main ticket office for assistance.**

**Carers are free with a Companion card.**

**A taped phone message about services and facilities.**

**Myuna Farm is Relay Service Friendly. Contact the National Relay Service on 1300 555 727 and give the number (03) 9706 9944 for them to contact Myuna Farm.**

**Assistance animals welcome. They but must remain on designated paths and be restrained by a harness or leash. We request that they do not go near the Kangaroo paddock.**

## Safety

**Terrain is varied from flat, paved, gravelled or grassland. Some terrain may be slightly uneven.**

**Some pathways with overhead hanging tree branches.**

**A First Aid room is located in the main entry area. Please see staff for assistance.**

**Epi Pens are always kept on-site.**

**Defibrillator machine is located in the front office next to the first aid room.  
Entry to main ticket area from farm with slight raised gradient.**

**Children must be supervised at all times.**

**Myuna Farm prides itself on its clean and sustainable environment. All visitors are to place rubbish in the bins provided or take their rubbish home.**

**All staff at Myuna Farm have current Working with Children Checks.**

**The City of Casey provide Programs and Services under a Child Safe Policy.**

**In the event of an emergency, staff will help and direct visitors. If there is to be an evacuation, visitors will be directed to the nearest exit and designated assembly area.**

## Access Ability Australia

**Eastern Innovation Centre, 5a Hartnett Drive, Mulgrave, 3170.**

**Mobile: 0403 670 942**

**Mobile: 0412 206 923**

**Email** [**info@accessabilityaustralia.com**](mailto:info@accessabilityaustralia.com)

**Website** [**www.accessabilityaustralia.com**](http://www.accessabilityaustralia.com)

**Access Keys are designed and developed by Access Ability Australia.**

**To view the full range of free Access Keys available, go to the following link.**

[**https://accessabilityaustralia.com/access-keys-2/**](https://accessabilityaustralia.com/access-keys-2/)

**For Access Keys in braille or audio, please contact us on the following link.**

[**https://accessabilityaustralia.com/contact-us/**](https://accessabilityaustralia.com/contact-us/)

**Please complete our short survey on the following link to help us ensure continuous improvement.**

[**https://www.surveymonkey.com/r/F666XYK**](https://www.surveymonkey.com/r/F666XYK)

**We really appreciate your feedback.**

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